



Updated 25 February 2025

From [Equifax](#)

Here are the latest updates on court research solutions:

Court Data Retrieval Updates

- Court Data Retrieval levels provide clients with court data information featuring near real-time automated searches at the primary source as well as manual data retrieval.
- Auto/Basic will go on hold. Please alert us if you'd like to cancel any requests impacted by a delay.

Court Services Updates

- Court Services provide clients with court information, court case retrieval, and quality assurance services for court records.
- Depending on the type of delay and pricing, Standard/Plus accounts will continue processing either manually by our internal research team or by court runners.

Court Research Resources

- View the latest information on court closures, delays and fees: [Court Updates & Court Fees](#)
- Contact the Equifax Court Research Operations team: [CourtOps Support](#)

State	County	Court	Service	Outage Date	Processing Status	Back Online Date	Public Memo
AZ	All Counties - Judicial Services	Superior	Criminal/Civil (AUTO ONLY)	01/16/2025	Automation Down/Cloudflare	Delayed Further	It has unfortunately had a detrimental impact on our processing. We are actively exploring and utilizing other



							tools to bypass this issue, but the results have not been consistent.
AZ	All Counties - Judicial Services	Superior	Statewide (AUTO ONLY)	01/16/25	Automation Down/Cloudflare	Delayed Further	It has unfortunately had a detrimental impact on our processing. We are actively exploring and utilizing other tools to bypass this issue, but the results have not been consistent.
CA	San Francisco	Superior	Criminal	02/25/25	Automation Down/Site Error	TBD	
FL	Multiple Civitek Counties	County	Criminal	02/21/25	Automation Down/Cloudflare	Delayed Further	It has unfortunately had a detrimental impact on our processing. We are actively exploring and utilizing other tools to bypass this issue, but the results have not been consistent.



LA	Orleans	District	Criminal	02/19/2025	Automation Down/Site Down	TBD	
LA	Calcasieu	District	Criminal	02/12/2025	Automation Down/Site Change	Tentative This Week	
OH	Wayne	Common Pleas	Criminal	02/25/2025	Automation Down/Site Error	TBD	
OH	Cuyahoga	Cleveland and Muni	Criminal	02/20/2025	Automation Down/CyberAttack	TBD	Please stay tuned for future communication on processing updates.
TN	Hamilton	County	Criminal	02/10/2025	Automation Down/Site Update	Tentative This Week	
CA	Riverside	Superior	Criminal	01/21/2025	Processing Backlog.	02/25/2025	
AZ	Maricopa	Superior/Judicial	Criminal/Civil	01/16/2025	Processing as Normal.	02/07/2025	Automation (Auto/Basic/Data Only): processing with Superior & Justice Courts



							Per clerk, no ETA on resolution. We will continue to monitor daily. As of 02/25, site is still down.
GA	Cherokee	County	Criminal	02/06/2025	*Long Term Outage - Site Down*	TBD	
NSOPW	Sex Offender	Registry	NSOPW	02/25/2025	Service will go on hold when an agency has lost connection; once restored, orders will resume processing.	TBD	4:45pm EST: The following jurisdiction(s): Iowa, Kansas, Mississippi are temporarily unavailable. Please try again later.

From [InformData](#) - Updated 11/12/2024

Wayne, WV – As of 11/12/24, the Public Access Terminals in the Wayne Circuit Court are down with no estimated timeline of restored access. Please expect delays on all Wayne, WV orders while the PAT outage persists.

Latest Update	County	State	Date of C	Court St	Length of Clos	Can Complete	Cleare On	Details
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2/20
24

Musc
ogee

GA

03/2
6/20
24

Dela
yed

Unkn
own

Yes

No

11/12/2024,
research
continues to
proceed through
conventional
methods. There
has been no
update or
estimated
timeline from
the court
regarding the
restoration of
remote access.

06/27/2024,
there has not
been any news
or an ETA from
the court
regarding when
remote access
will be restored.



11/05/ 2024	San Joaq uin	CA	11/0 1/20 24	Dela yed	Unkn own	No	No	On 11/1/24, San Joaquin County Superior Court was impacted by a 'cybersecurity incident'. Currently the online index for San Joaquin is down and inaccessible. The onsite public access terminals are also experiencing an outage. Court Clerks cannot provide an ETA on when the system will be restored and functioning normally. Please expect extended delays on all San Joaquin orders while the in-court system and online index outage persists.
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11/05/ 2024	All Coun ties + State wide s	WA	11/0 4/20 24	Dela yed	Unkn own	No	No	as of 11/4/24, the primary online index (JIS) is down with no current timeline on when access will be restored. Please expect delays on WA orders while the outage persists.
10/31/ 2024	Sacra ment o	CA	10/3 1/20 24	Dela yed	Unkn own	Yes	No	Sacramento, CA – Researchers are now being limited to pulling 5 case files per day. Please expect TAT increases due to the limitations at the court.



10/28/ 2024	Bibb	GA	05/1 3/20 24	Dela yed	Unkn own	Yes	No	<p>10/28/2024, Only one public access terminal is currently functioning in State Court, while the second terminal is out of service with no estimated date for repair. The Superior Court index is up to date as of 10/17/2024. Please anticipate ongoing delays.</p> <p>09/17/2024, State Court index is now current to present date. Superior Court index is current up to 09/05/2024.</p> <p>05/17/2024, access to the Bibb public access terminals (PAT's) has been restored,</p>
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including access to documents and imaging. Please be advised that, while Bibb administrators have made Public Access available, some Superior (Felony) and State (Misdemeanor) Court filings from 05/13/24 to 05/17/24 may be missing from the Public Indexes while restoration continues. We have confirmation that the Superior and State Court indexes are current through Friday, 05/10/24.

Effective Monday, May 20th, 2024, InformData will



return normal case results received in Bibb County Georgia. (Please be aware that we are currently experiencing some delays due to limited PAT access in State Court, which may have an impact on Turn Around Time.) If your organization does not want us to process Bibb County searches until full restoration is completed, please let us know as soon as possible and we will hold your orders.

Our teams will continue to work diligently to provide the most up-to-date information as it



is made available. If you have any questions or concerns, please do not hesitate to reach out to us at support@informdata.com or 800.203.0582.

Superior and State Court indexes are offline out of an abundance of caution due to a potential cyber-attack. The court is actively adding additional security measures and is investigating the potential breach. While the court confirmed that they are working to resolve the issue as soon as possible there is no ETA at this



time. Please expect delays.

10/24/2024	Luca s	OH	10/10/2024	Dela yed	Unkn own	Yes	No	The Lucas, OH Common Pleas Court is currently modifying its public access terminals, resulting in integration errors on our end. Our automation systems are being actively adjusted to align with these changes. Please anticipate delays as we temporarily conduct searches using traditional methods.
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10/24/2024	Lake	OH	09/24/2024	Dela yed	Unkn own	Yes	No	The Lake, OH Common Pleas Court is modifying its public access terminals by
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including a captcha, resulting in integration errors on our end. Our automation systems are being actively adjusted to align with these changes. Please anticipate delays as we temporarily conduct searches using traditional methods.

10/22/2024	All Counties	NH	10/17/2024	Delayed	Unknown	Yes	No
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10/22/2024, the public access terminal has been restored. Please continue to anticipate delays as we catch up from the outage.

The public access terminal is currently down for



unknown reasons, with no estimated time for restoration. Please expect delays while we complete searches via conventional methods.

10/17/ 2024	DeSo to & Tunic a	MS	10/1 7/20 24	Dela yed	Unkn own	Yes	No	Daily court proceedings are leading to delays with the clerks. Please anticipate delays during this time.
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09/26/ 2024	Multi ple Coun ties	MI	08/2 7/20 24	Dela yed	Unkn own	Yes	No	09/26/2024, All three jurisdictions have migrated their District court systems to MiCourts, which now has an active 7-year scope limitation filter. What this means for you: • Orders requesting a search scope of 10 years or more will be placed on hold unless your organization has previously approved scope limitations for Michigan due to the Clean Slate Law. • If your organization has already approved the scope limitation: For any orders with scopes beyond 7 years,
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**we will process
and return
results as an
"F/M 7" search.**

- **If you do not
want your
orders
processed:
Please let your
Account
Manager or
support@inform
data.com know
as soon as
possible.**

- **If you would
like the full
requested scope
completed, clerk
assistance is
required. This
typically takes
1-2 weeks and
incurs a cost of
\$2 per page for
Record of
Actions (ROA)
on cases older
than 7 years.
The final cost
will be
confirmed after
the search is
complete, as the
number of cases**



cannot be predicted beforehand. To proceed, contact your Account Manager or support@informdata.com

The 7-year limitation is expected to remain in place until the Circuit Court is also migrated to MiCourts. Unfortunately, the clerks haven't provided a specific timeframe for this. We'll keep you updated as we learn more.

Public access to the terminals for the District and Circuit Courts in Antrim, Grand Traverse, and Leelanau counties is currently



unavailable. The court has not provided an estimated time for restoration. Consequently, we are unable to process searches at this time, and delays should be expected.



09/17/ 2024	Berri en	MI	03/2 8/20 24	Dela yed	Unkn own	Yes	No	09/17/2024, The trial court continues its transition to a new system with no solid ETA for restoration. The old system has case information available up to 04/08/2024.
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InformData is offering to process Berrien County search requests either through IChat or with the known PAT limitations. If your organization approves InformData to move forward with your Berrien County orders, please email us today at support@informdata.com If your organization



does not want us to process Berrien County searches until the court's restoration is completed, we will continue to hold your orders. Our teams will continue to diligently follow court updates and relay them immediately.

08/09/2024, While the trial court continues its transition to a new system, Berrien County public access remains unavailable. The court is unable to provide a solid ETA for restoration. In the interim, the court clerks are fulfilling search requests using



Michigan IChat (Michigan State Police), with the understanding that Berrien case filings and events from 4/8/2024 to the present are not available. IChat incurs a processing fee of \$10 per name. InformData is offering to fulfill Berrien County search requests directly through IChat, with an expected turnaround time of 16 hours. If your organization approves the case filing limitation and the \$10 court fee and would like InformData to proceed with your Berrien County orders, please email us at



support@informdata.com today!

If your organization does not want us to process Berrien County searches until the court's restoration is completed, we will continue to hold your orders. Our teams will continue to diligently follow court updates and relay them immediately.

07/23/2024, access to the public terminal continues to remain unavailable with no estimated time for its restoration. If a case has been opened and/or had activity from 04/08/2024 to



current date, it will not show up in the data the court provides from their old system.

InformData is offering to fulfill orders for Berrien County searches despite these

limitations. If you are willing to accept the known

limitations,

please email

support@informdata.com

07/11/2024, access to the public terminal remains unavailable. The court does not have an estimated time for its restoration.

While the Trial Court transitions



to a new system, the Assistant Supervisor informed us we may fill out a request form to complete searches, however, there is a gap in data. If a case has been opened and/or had activity from 04/08/2024 to current date, it will not show up in the data the court provides from their old system. InformData is offering to fulfill orders for Berrien County searches despite these limitations. If you are willing to accept the known limitations, please email support@informdata.com to



**request we
proceed with
your orders.
Alternatively,
those who prefer
to wait for full
access to case
histories and
understand the
timeline for
updates can
expect extensive
delays. You may
reach out for
any questions or
concerns via
email at
[support@inform
data.com](mailto:support@informdata.com) or by
calling
800.203.0582.**

**05/2/2024,
access to the
public terminal
remains
unavailable. The
initial estimated
time of
availability was
05/01, with the
possibility of an
extension. We
are collaborating**



with the clerks to establish a definitive date for when it will be accessible.

04/15/ 2024, per the Trial Court record requests, will be held until after May 1, 2024, to ensure the accuracy of converted case data. That date may be extended if necessary to ensure accurate results.

Berrien County Trial Court is undergoing a transition period as they switch to a new computer system. During this time, access and the ability to conduct record checks will be suspended for



2-3 weeks. Civil searches can still be conducted.

08/27/2024 Cobb GA 07/30/2024 Dela yed Unkn own Yes No

08/27/2024, while Cobb County has declared a judicial emergency due to a software issue, research capabilities remain unaffected at this time. However, please anticipate potential delays.

08/01/2024, Superior and State Courts access has been restored. However, Superior Court access is slow. Please anticipate continued delays.



The Superior and State Courts are experiencing an internet outage, resulting in the public access terminal being down. There is currently no estimated time or timeline for when access will be restored. Please anticipate delays.

08/22/ 2024	Otta wa	MI	08/2 2/20 24	Dela yed	Unkn own	Yes	No	Please note at this time that all orders in Ottawa, MI are currently requiring clerk assistance due to limited information available on the primary index. Clerks are only allowing 5 names per day to be submitted for review. Due
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to this limitation, please expect an extended turnaround time of up to 4 weeks for any Ottawa, MI search requests.

06/06/2023	All Counties	MI	04/14/2023	Delayed	Unknown	Yes	No	Due to Michigan's new Clean Slate Law that went into effect on 04/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and
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understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

**06/06/2023:
Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the**



following link:

<https://www.informdata.com/michigan-court-delays>

Additional updates will be provided on our delay page as they are available.

Updates made within the last 72 hours will be highlighted.

Please let us know if you want to proceed with an extended scope search in counties that are currently limited to 7 years or less.

From InformData - Updated 10/2/2024

Please be aware that Hurricane Helene has caused mandatory evacuations, power outages, flash flooding, road closures, and court delays or closures across Florida, Georgia, North Carolina, Tennessee, & Virginia. We sincerely appreciate your understanding and patience as delays are expected during this challenging time. We will do our best to keep you informed. Our thoughts are with all those affected by the storm.



Multiple Counties, GA: The following counties in Georgia are closed: **Appling, Atkinson, Bacon, Brantley, Brooks, Bulloch, Burke, Camden, Chatham, Clinch, Coffee, Columbia, Cook, Dodge, Echols, Emanuel, Evans, Glynn, Jeff Davis, Johnson, Lanier, Laurens, Long, Lowndes, McIntosh, Montgomery, Newton, Pierce, Polk, Richmond, Rockdale, Screven, Tattnall, Toombs, Ware, & Wayne.**

Multiple Counties, TN: The following counties in Tennessee are closed: **Cocke & Unicoi.**

Newton & Rockdale, GA: Both counties are closed due to a chemical fire. We are able to process orders remotely; however, any orders requiring clerk attention cannot be completed at this time. Please expect delays.

Smith, TX: The public access terminal is currently down for unknown reasons, with no estimated time for restoration. As a result, we are unable to process searches at this time. Please anticipate delays.

La te st U p d a t e	C o u n t y	S t a t e	D a t e o f C l o s u r e	C o u r t S t a t u s	L e n g t h o f C l o s u r e	C a n C o m p l e t e O r d e r s	C l e a r O n l i n e	Details
□	□		□		□	□		□



06/06/ 2023	All Coun ties	MI	04/1 4/20 23	DeLa yed	Unkn own	Yes	No	Due to Michigan's new Clean Slate Law that went into effect on 04/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they
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							<p>are made available.</p> <p>06/06/2023: Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link: https://www.informdata.com/mi-chigan-court-delays Additional updates will be provided on our delay page as they are available. Updates made within the last 72 hours will be</p>
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								<p>highlighted. Please let us know if you want to proceed with an extended scope search in counties that are currently limited to 7 years or less.</p>
08/22/2024	Ottawa	MI	08/22/2024	Delayed	Unknown	Yes	No	<p>Please note at this time that all orders in Ottawa, MI are currently requiring clerk assistance due to limited information available on the primary index. Clerks are only allowing 5 names per day to be submitted for review. Due to this limitation, please expect an extended turnaround time of up to 4 weeks for any Ottawa, MI search requests.</p>

08/27/2024	Cobb	GA	07/30/2024	Delayed	Unknown	Yes	No	<p>08/27/2024, while Cobb County has declared a judicial emergency due to a software issue, research capabilities remain unaffected at this time. However, please anticipate potential delays.</p> <p>08/01/2024, Superior and State Courts access has been restored. However, Superior Court access is slow. Please anticipate continued delays.</p>

								<p>The Superior and State Courts are experiencing an internet outage, resulting in the public access terminal being down. There is currently no estimated time or timeline for when access will be restored. Please anticipate delays.</p>
09/10/2024	Midland	TX	09/09/2024	Closed	Unknown	No	No	<p>The Court is in the process of transitioning to a new case management system, which has temporarily halted our ability to process searches. The transition</p>



							<p>started on 9/9, and the new system is expected to be live in two weeks. We are working closely with the court to gather more updates. Please expect delays during this period.</p>
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09/17/2024	Berrien	MI	03/28/2024	Delayed	Unknown	Yes	No	<p>09/17/2024, The trial court continues its transition to a new system with no solid ETA for restoration. The old system has case information available up to 04/08/2024.</p> <p>InformData is offering to process Berrien County search requests either through IChat or with the known PAT limitations. If your organization approves InformData to move forward with your Berrien County orders, please email us today at support@informdata.com If your organization does not want us</p>
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							<p>to process Berrien County searches until the court's restoration is completed, we will continue to hold your orders. Our teams will continue to diligently follow court updates and relay them immediately.</p> <p>08/09/2024, While the trial court continues its transition to a new system, Berrien County public access remains unavailable. The court is unable to provide a solid ETA for restoration. In the interim, the court clerks are fulfilling search requests using Michigan IChat (Michigan State</p>
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							<p>Police), with the understanding that Berrien case filings and events from 4/8/2024 to the present are not available. IChat incurs a processing fee of \$10 per name. InformData is offering to fulfill Berrien County search requests directly through IChat, with an expected turnaround time of 16 hours. If your organization approves the case filing limitation and the \$10 court fee and would like InformData to proceed with your Berrien County orders, please email us at support@informdata.com today!</p>
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							<p>If your organization does not want us to process Berrien County searches until the court's restoration is completed, we will continue to hold your orders. Our teams will continue to diligently follow court updates and relay them immediately.</p> <p>07/23/2024, access to the public terminal continues to remain unavailable with no estimated time for its restoration. If a case has been opened and/or had activity from 04/08/2024 to current date, it will not show up in the data the</p>
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							<p>court provides from their old system. InformData is offering to fulfill orders for Berrien County searches despite these limitations. If you are willing to accept the known limitations, please email support@informdata.com</p> <p>07/11/2024, access to the public terminal remains unavailable. The court does not have an estimated time for its restoration.</p> <p>While the Trial Court transitions to a new system, the Assistant Supervisor informed us we</p>
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							<p>may fill out a request form to complete searches, however, there is a gap in data. If a case has been opened and/or had activity from 04/08/2024 to current date, it will not show up in the data the court provides from their old system. InformData is offering to fulfill orders for Berrien County searches despite these limitations. If you are willing to accept the known limitations, please email support@informdata.com to request we proceed with your orders. Alternatively, those who prefer</p>
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							<p>to wait for full access to case histories and understand the timeline for updates can expect extensive delays. You may reach out for any questions or concerns via email at support@informdata.com or by calling 800.203.0582.</p> <p>05/2/2024, access to the public terminal remains unavailable. The initial estimated time of availability was 05/01, with the possibility of an extension. We are collaborating with the clerks to establish a definitive date for when it will be accessible.</p>
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							<p>04/15/ 2024, per the Trial Court record requests, will be held until after May 1, 2024, to ensure the accuracy of converted case data. That date may be extended if necessary to ensure accurate results.</p> <p>Berrien County Trial Court is undergoing a transition period as they switch to a new computer system. During this time, access and the ability to conduct record checks will be suspended for 2-3 weeks. Civil searches can still be conducted.</p>
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09/24/2024	Bibb	GA	05/13/2024	Delayed	Unknown	Yes	No	<p>09/17/2024, State Court index is now current to present date. Superior Court index is current up to 09/05/2024.</p> <p>05/17/2024, access to the Bibb public access terminals (PAT's) has been restored, including access to documents and imaging. Please be advised that, while Bibb administrators have made Public Access available, some Superior (Felony) and State (Misdemeanor) Court filings from 05/13/24 to 05/17/24 may be missing from the Public</p>
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							<p>Indexes while restoration continues. We have confirmation that the Superior and State Court indexes are current through Friday, 05/10/24.</p> <p>Effective Monday, May 20th, 2024, InformData will return normal case results received in Bibb County Georgia. (Please be aware that we are currently experiencing some delays due to limited PAT access in State Court, which may have an impact on Turn Around Time.) If your organization does not want us to process Bibb</p>
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							<p>County searches until full restoration is completed, please let us know as soon as possible and we will hold your orders.</p> <p>Our teams will continue to work diligently to provide the most up-to-date information as it is made available. If you have any questions or concerns, please do not hesitate to reach out to us at support@informdata.com or 800.203.0582.</p> <p>Superior and State Court indexes are offline out of an abundance of caution due to a</p>
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								<p>potential cyber-attack. The court is actively adding additional security measures and is investigating the potential breach. While the court confirmed that they are working to resolve the issue as soon as possible there is no ETA at this time. Please expect delays.</p>
09/24/2024	Robertson	TN	09/03/2024	Delayed	Unknown	Yes	No	<p>09/24/2024, the PAT is once again operational. Please continue to expect delays as we catch up from the outage.</p> <p>09/17/2024, the PAT remains unavailable. Please continue to anticipate delays.</p>

							<p>09/12/2024, the Public Access Terminal remains unavailable with a possible eta of 09/16. As a result, we are unable to process searches at this time. Please anticipate delays.</p> <p>Due to ongoing construction at the Circuit Courthouse, Circuit Court operations will be temporarily relocated to the General Sessions office. Please note that the Public Access Terminal (PAT) will be unavailable until at least Monday, September 9th.</p>
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09/26/2024	Multiple Counties	MI	08/27/2024	Delayed	Unknown	Yes	No	<p>09/26/2024, All three jurisdictions have migrated their District court systems to MiCourts, which now has an active 7-year scope limitation filter.</p> <p>What this means for you:</p> <ul style="list-style-type: none"> ● Orders requesting a search scope of 10 years or more will be placed on hold unless your organization has previously approved scope limitations for Michigan due to the Clean Slate Law. ● If your organization has already approved the scope limitation: For any orders with scopes beyond 7 years, we will
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							<p>process and return results as an "F/M 7" search.</p> <ul style="list-style-type: none">• If you do not want your orders processed: Please let your Account Manager or support@informdata.com know as soon as possible.• If you would like the full requested scope completed, clerk assistance is required. This typically takes 1-2 weeks and incurs a cost of \$2 per page for Record of Actions (ROA) on cases older than 7 years. The final cost will be confirmed after the search is complete, as the number of cases cannot be predicted beforehand. To
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							<p>proceed, contact your Account Manager or support@informdata.com</p> <p>The 7-year limitation is expected to remain in place until the Circuit Court is also migrated to MiCourts. Unfortunately, the clerks haven't provided a specific timeframe for this. We'll keep you updated as we learn more.</p> <p>Public access to the terminals for the District and Circuit Courts in Antrim, Grand Traverse, and Leelanau counties is currently unavailable. The court has not provided an</p>
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								<p>estimated time for restoration. Consequently, we are unable to process searches at this time, and delays should be expected.</p>
09/26/2024	Multiple Counties	GA	09/26/2024	Closed	09/30/2024	No	No	<p>Hurricane Helene is expected to cause mandatory evacuations, power outages, flash flooding, road closures, court delays, & closures across the Gulf Coast and inland areas.</p> <p>The following counties in Georgia are closed and expected to reopen on Monday 09/30. Appling, Atkinson, Bacon, Baker, Berrien, Bibb, Bleckley,</p>



							<p>Brantley, Brooks, Calhoun, Camden, Chattooga, Clay, Clinch, Cobb, Coffee, Colquitt, Cook, Decatur, Early, Evans, Fannin, Franklin, Fulton, Gilber, Habersham, Jasper, Lanier, Lee, Liberty, Long, Macon, Madison, Miller, Mitchell, Monroe, Muscogee, Oglethorpe, Pierce, Polk, Quitman, Rabun, Randolph, Richmond, Seminole, Sumter, Talbot, Tattnall, Terrell, Thomas, Tifton, Towns, Troup, Union, Ware, Washington, Whitfield, & Worth.</p> <p>Please expect delays.</p>
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10/01/2024	Muscogee	GA	03/26/24	Delayed	Unknown	Yes	No	<p>10/01/2024, The Courthouse is open. Please continue to anticipate delays as we work to catch up from the closure.</p> <p>09/26/2024, The Muscogee County Courthouse will be closed from Wednesday, September 25th, through Friday, September 27th, due to Hurricane Helene. It will reopen on Monday, September 30th. As a result, we are unable to process searches during this time. Please anticipate delays.</p>

							<p>08/27/2024, research continues to proceed through conventional methods. There has been no update or estimated timeline from the court regarding the restoration of remote access.</p> <p>06/27/2024, there has not been any news or an ETA from the court regarding when remote access will be restored.</p> <p>Currently working with court clerks as we experience connectivity issues. Please expect delays while we complete searches via</p>
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								conventional methods.
10/01/2024	Newton & Rockdale	GA	09/30/2024	Delayed	Unknown	Yes	No	Newton & Rockdale counties are closed due to a chemical fire. We are able to process orders remotely; however, any orders requiring clerk attention cannot be completed at this time. Please expect delays.
10/01/2024	Smith	TX	09/30/2024	Closed	Unknown	No	No	The public access terminal is currently down for unknown reasons, with no estimated time for restoration. As a result, we are unable to process searches at this time. Please anticipate delays.



From InformData

Court & Access Fee Updates - Updated August 30

Late st Upd ate	Cou nty	Sta te	Date of Clos ure	Cour t Statu s	Length of Closur e	Can Com plet e Orde rs	Cle ar On ly	Details
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06/06/2023	All Counties	MI	04/14/2023	Delayed	Unknown	Yes	No	<p>Due to Michigan's new Clean Slate Law that went into effect on 04/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.</p> <p>06/06/2023: Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI</p>
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							<p>delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link:</p> <p>https://www.informdata.com/michigan-court-delays Additional updates will be provided on our delay page as they are available. Updates made within the last 72 hours will be highlighted. Please let us know if you want to proceed with an extended scope search in counties that are currently limited to 7 years or less.</p>
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08/09/2024	Berrien	MI	03/28/2024	Delayed	Unknown	Yes	No	<p>08/09/2024, While the trial court continues its transition to a new system, Berrien County public access remains unavailable. The court is unable to provide a solid ETA for restoration. In the interim, the court clerks are fulfilling search requests using Michigan IChat (Michigan State Police), with the understanding that Berrien case filings and events from 4/8/2024 to the present are not available. IChat incurs a processing fee of \$10 per name. InformData is offering to fulfill Berrien County search requests directly through IChat, with an expected turnaround time of 16 hours. If your organization approves the case filing</p>
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							<p>limitation and the \$10 court fee and would like InformData to proceed with your Berrien County orders, please email us at support@informdata.com today!</p> <p>If your organization does not want us to process Berrien County searches until the court's restoration is completed, we will continue to hold your orders. Our teams will continue to diligently follow court updates and relay them immediately.</p> <p>07/23/2024, access to the public terminal continues to remain unavailable with no estimated time for its restoration. If a case has been opened and/or had activity from 04/08/2024 to current date, it will not show up in the data the court</p>
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							<p>provides from their old system.</p> <p>InformData is offering to fulfill orders for Berrien County searches despite these limitations. If you are willing to accept the known limitations, please email support@informdata.com</p> <p>07/11/2024, access to the public terminal remains unavailable. The court does not have an estimated time for its restoration.</p> <p>While the Trial Court transitions to a new system, the Assistant Supervisor informed us we may fill out a request form to complete searches, however, there is a gap in data. If a case has been opened and/or had activity from 04/08/2024 to</p>
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							<p>current date, it will not show up in the data the court provides from their old system.</p> <p>InformData is offering to fulfill orders for Berrien County searches despite these limitations. If you are willing to accept the known limitations, please email support@informdata.com to request we proceed with your orders. Alternatively, those who prefer to wait for full access to case histories and understand the timeline for updates can expect extensive delays. You may reach out for any questions or concerns via email at support@informdata.com or by calling 800.203.0582.</p> <p>05/2/2024, access to the public terminal</p>
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							<p>remains unavailable. The initial estimated time of availability was 05/01, with the possibility of an extension. We are collaborating with the clerks to establish a definitive date for when it will be accessible.</p> <p>04/15/ 2024, per the Trial Court record requests, will be held until after May 1, 2024, to ensure the accuracy of converted case data. That date may be extended if necessary to ensure accurate results.</p> <p>Berrien County Trial Court is undergoing a transition period as they switch to a new computer system. During this time, access and the ability to conduct record checks will be suspended for 2-3</p>
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								weeks. Civil searches can still be conducted.
08/22/2024	Ottawa	MI	08/22/2024	Delayed	Unknown	Yes	No	Please note at this time that all orders in Ottawa, MI are currently requiring clerk assistance due to limited information available on the primary index. Clerks are only allowing 5 names per day to be submitted for review. Due to this limitation, please expect an extended turnaround time of up to 4 weeks for any Ottawa, MI search requests.

08/27/2024	Muscoche	GA	03/26/2024	Delayed	Unknown	Yes	No	<p>08/27/2024, research continues to proceed through conventional methods. There has been no update or estimated timeline from the court regarding the restoration of remote access.</p> <p>06/27/2024, there has not been any news or an ETA from the court regarding when remote access will be restored.</p> <p>Currently working with court clerks as we experience connectivity issues. Please expect delays while we complete searches via conventional methods.</p>
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08/27/2024	Clayton	GA	06/30/2023	Delayed	Unknown	Yes	No	<p>08/27/2024, Superior Court PAT access is restored. Please anticipate continued delays.</p> <p>08/15/2024, Superior Court PAT access is currently not working. State Court PAT access is not interrupted. We are working with the clerks to resolve this. Please anticipate continued delays.</p> <p>07/30/2024, Superior Court PAT access has been restored. Please anticipate continued delays.</p> <p>07/11/2024, Superior Court is now fully 100% clerk-assisted. There is no news on the restoration of the pat. Please anticipate continued delays.</p>
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							<p>05/09/2024, error messages are appearing on the computers in the superior room of the courthouse. The court clerk doesn't have any information about when the computers will be repaired. Multiple IT technicians have been sent to address the issue. While we can still handle orders and fulfill case copy requests, there will be delays as everything now relies entirely on clerk assistance. Searches can be conducted with only a year of birth, but obtaining a full date of birth requires clerk assistance, which is currently unavailable for confirming dates of birth. Please anticipate continued delays.</p> <p>As of 02/09/24 the Superior Court</p>
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							<p>primary index is back online, but case copy orders will continue to be delayed due to limitations with the clerks.</p> <p>As of 08/23/23, the court is still experiencing staffing shortages, causing continued delays with file pulls.</p> <p>As of 07/19/2023, we learned the court clerk assisting in file pulls will be going on leave starting 8/1/23 and is expected to return in October. As of now, the county has yet to determine who will be able to assist with searches in their absence.</p>
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08/27/2024	Holidays	MS	02/27/2024	Delayed	Unknown	Yes	No	<p>08/27/2024, the Justice Courts PAT is once again operational. Please continue to expect delays.</p> <p>08/20/2024, the Justice Courts PAT remains down. As a result, we are unable to process searches at this time. Please continue to expect delays.</p> <p>08/01/2024, the Justice Courts PAT is currently down. As a result, we are unable to process searches at this time. Please continue to expect delays.</p> <p>07/30/2024, full dates of birth have been confirmed to be back on the Justice Courts PAT. However, the Justice Court PAT is currently down.</p>
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							<p>Please continue to expect delays.</p> <p>07/18/2024, The newly installed pat in the Justice Court now returns only the birth year instead of the full date of birth. As a result, any matches found will require clerk assistance for verification. However, clerks are not prioritizing PII verifications, and there is no estimated timeframe for resolution. Currently, in the Circuit Court, the PAT system is not operational, but searches can still be conducted using the manual docket books.</p> <p>06/25/2024, Justice Court: only one terminal was installed on 06/18, with parameters for usage not yet established by the clerk. Researchers must print & complete</p>
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							<p>a form of intended searches and submit it to the clerk before researching. <u>Circuit Court</u>: Consists of a manual book search & minimum of three docket books to be searched.</p> <p>Justice & Circuit Courts are located in different offices. Please continue to expect delays.</p> <p>06/20/2024, a new public access terminal (PAT) has been installed. At this time the clerks are requiring researchers to send a list of names they intend to search on the PAT to beforehand, and court clerks are refusing to assist with questions related to the PAT. Please note that only one terminal was installed, and parameters for its use have not yet been established by the</p>
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							<p>clerk. Please continue to expect delays.</p> <p>05/14/2024, we are still experiencing a standstill in completing searches. The installation of the new PAT has not taken place, and clerks do not have an ETA. They are unwilling to conduct searches at this time. Please anticipate further delays.</p> <p>04/25/2024, the clerk in Justice Court had been working on creating a fee structure, however, they've since changed course and are now implementing a Public Access Terminal. Clerks won't proceed with any searches until the PAT is operational. The installation could take anywhere from next week to a month. While this transition is</p>
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							<p>ongoing, background checks are on hold.</p> <p>Effective 04/01/2024, a \$2.80 per name court fee will be applied to criminal and civil orders to reflect the current clerk pricing. Please continue to expect delays as we rely on the clerk's support.</p> <p>As of 03/05/2024, we have been notified that the Justice Court is making changes to the research process for Holmes County. We will continue to provide updates as they become available.</p> <p>On 02/27/2024, we were notified that the clerk's office was experiencing delays in completing background checks.</p>
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08/27/2024	DeSoto	MS	04/30/2024	Delayed	Unknown	Yes	No	<p>08/27/2024, Clerks continue to run approximately 7 to 10 business days behind schedule. Please continue to expect delays.</p> <p>06/25/2024, Clerks are currently running approximately 7 to 10 business days behind schedule.</p> <p>Please anticipate delays due to staffing shortages at the court, which are affecting the verification of file pulls for PII. The court is actively recruiting additional clerks to address this issue.</p>
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08/27/2024	Bibb	GA	05/13/2024	Delayed	Unknown	Yes	No	<p>08/27/2024, State Court index is now current to present date. Superior Court index is current up to 07/30.</p> <p>05/17/2024, access to the Bibb public access terminals (PAT's) has been restored, including access to documents and imaging. Please be advised that, while Bibb administrators have made Public Access available, some Superior (Felony) and State (Misdemeanor) Court filings from 05/13/24 to 05/17/24 may be missing from the Public Indexes while restoration continues. We have confirmation that the Superior and State Court indexes are current through Friday, 05/10/24.</p> <p>Effective Monday, May 20th, 2024,</p>
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							<p>InformData will return normal case results received in Bibb County Georgia. (Please be aware that we are currently experiencing some delays due to limited PAT access in State Court, which may have an impact on Turn Around Time.) If your organization does not want us to process Bibb County searches until full restoration is completed, please let us know as soon as possible and we will hold your orders.</p> <p>Our teams will continue to work diligently to provide the most up-to-date information as it is made available. If you have any questions or concerns, please do not hesitate to reach out to us at support@informdata.com or 800.203.0582.</p>
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								<p>Superior and State Court indexes are offline out of an abundance of caution due to a potential cyber-attack. The court is actively adding additional security measures and is investigating the potential breach. While the court confirmed that they are working to resolve the issue as soon as possible there is no ETA at this time. Please expect delays.</p>
08/27/2024	Tioga	NY	06/26/2024	Delayed	Unknown	Yes	No	<p>08/27/2024, there are no new updates from the clerks. The policy of limiting orders to 10 per day remains unchanged. Please continue to expect delays.</p> <p>In March 2024, Tioga transitioned to clerk-assisted operations. The clerks have since found they</p>

							<p>cannot manage their regular daily tasks in addition to assisting with searches. As a result, they have implemented a limit of 10 searches per day. This has led to a backlog, with no current plans to revise the process. Currently, clerks are processing search requests from early May. Please expect delays.</p>
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08/27/2024	Cobb	GA	07/30/2024	Delayed	Unknown	Yes	No	<p>08/27/2024, while Cobb County has declared a judicial emergency due to a software issue, research capabilities remain unaffected at this time. However, please anticipate potential delays.</p> <p>08/01/2024, Superior and State Courts access has been restored. However, Superior Court access is slow. Please anticipate continued delays.</p> <p>The Superior and State Courts are experiencing an internet outage, resulting in the public access terminal being down. There is currently no estimated time or timeline for when access will be restored. Please anticipate delays.</p>
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08/27/2024	Multiple Counties	MI	08/27/2024	Close	Unknown	No	No	Public access to the terminals for the District and Circuit Courts in Antrim, Grand Traverse, and Leelanau counties is currently unavailable. The court has not provided an estimated time for restoration. Consequently, we are unable to process searches at this time, and delays should be expected.
08/27/2024	Brooks	GA	08/20/2024	Close	Unknown	No	No	Superior & State Courts are experiencing server outage. The court has no ETA or timeline regarding when access will be restored. As a result, we are unable to



								process searches at this time. Please anticipate delays.
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From InformData

Court & Access Fee Updates - Updated July 9

For your convenience, our updated Court and Access Fee List for all jurisdictions can be found [here](#).

Jefferson, TX: Courts are closed due to Hurricane Beryl until further notice. Delays are anticipated.

Hurricane Beryl is expected to cause power outages, flooding, road closures, court delays, and closures in Texas. We will do our best to keep you informed. Please expect delays.

Court & Access Fee Updates - Updated June 28

For your convenience, our updated Court and Access Fee List for all jurisdictions can be found [here](#).

Montana Statewide:

- Effective immediately, our standard source for Montana Statewide searches will be the Montana Department of Justice (MT DOJ). Please note that there is a \$20 court fee per name for these searches.



- The reason for this change is that the MT DOJ provides a more comprehensive search compared to the Montana Department of Corrections (MT DOC).

If you prefer to maintain searches fulfilled by the Montana Department of Corrections (MT DOC), which does not have a court fee, please let us know, and we will be happy to accommodate your request.

Court Updates from Equifax

Court Closures & Delays - Updated June 12, 2024

State	County	Court	Impacted Services	Outage Date	Processing Status	Back Online Date	Public Memo
IL	Statewide	Circuit	Statewide	06/12/2024	Automation Down/Site Error	TBD	
LA	Saint Tammany	District	Criminal	05/14/2024	Automation Down/Site Moved	TBD	As of 06/11: IT department confirmed they are still working on migration and testing. No ETA yet.



MI	Antrim, Grand Traverse, Leelanau	13th Circuit	Criminal	06/13/202 4	Automation Down/Site Down	TBD	
NV	Clark	North Las Vegas Muni	Criminal	06/13/202 4	Automation Down/Site Down	TBD	
OH	Belmont	Common Pleas	Criminal	06/13/202 4	Automation Down/Site is Down Again	TBD	
SD	All Counties	District	Criminal	06/12/202 4	Automation Down/Site Down	TBD	



TX	Bexar	District/County	Criminal	06/04/2024	Automation Down/Site Moved	TBD	<p>As of 06/11: The ability to search using DOB is not available, but they do plan on implementing this and working through the migration. Unfortunately, the clerks do not have an ETA.</p>
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TX	San Jacinto	District	Criminal	05/28/202 4	Automation Down/Site Moved	TBD	Agency does not have a go-live date yet, but Equifax is ready to transition once deployed.
TX	San Patricio	County	Criminal	05/15/202 4	Automation Down/Site Change	TBD	As of 06/11: iDocket Support confirmed they are still waiting on the County Court to test their data before they can go live.

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Effective immediately, to mitigate service holds, Equifax will continue processing its NSOPW + Auto (Data Only) service but will provide a disclosure note in the results so our partners are notified that



					REQUIRED IN CALIFORNIA."		
Previously listed areas							
TX	Hutchinson	District	Criminal	06/06/2024	Processing as Normal.	06/06/2024	
GA	Baldwin	County	Criminal	06/10/2024	Processing as Normal.	06/10/2024	
OH	Holmes	Common Plea	Criminal	06/10/2024	Processing as Normal.	06/10/2024	
TX	Bell	District	Criminal	06/10/2024	Processing as Normal.	06/10/2024	
LA	Ascension	District	Criminal	06/10/2024	Processing as Normal.	06/11/2024	
GA	Bibb	State	Criminal	05/13/2024	Processing as Normal.	06/11/2024	
OH	Butler	Hamilton Municipal	Criminal	06/10/2024	Processing as Normal.	06/11/2024	
GA	Hall	County	Criminal	06/11/2024	Processing as Normal.	06/12/2024	



STATE	COUNTY	DETAILS
CA	All Counties	Many courts have redacted DOBs and other pertinent case details from public access. Delays should be expected when clerk assistance is needed to obtain missing information.
CA	San Joaquin	Court is experiencing difficulties due to public demand. Requests have to be submitted multiple times. They have limited hours, backlog and are short staffed.
GA	BIBB	PAT is currently down, no eta on fix
KY	MERCER	Court will be closed 6/12-6/14 and reopen Monday 6/17
MI	BERRIEN	Searches on hold until PAT comes online. NO ETA Available CIVILS can still be searched (as of 4/26/2024)
MS	HOLMES	PAT is expected to be operational 7/3/2024.
MS	ITAWAMBA	The Justice Courthouse caught fire, resulting in total loss of the building. Court records are inaccessible and a new building location is yet to be determined. For the time being, searches will include only the Circuit Court.
MT	BEAVER HEAD	Clerk will be out of the office the rest of the week.
NH	ALL COUNTIES	Understaffed and are behind. Currently searches take 1-2 weeks to complete.
NV	CARSON CITY	Expect slight delays as the district court is currently short staffed

Court Data Fees State/County



Last Updated **06/07/2024**

[Click Here to Download Statewide, Civil or Countywide Court Fees](#)

PLEASE NOTE:

- This regular update is limited in scope to the jurisdictions in which Equifax provides court research services.
- Any updates following the time of publication shown above will not be reflected until the next update.
- Due to the ever-changing nature of events, Equifax does not guarantee the accuracy of the information provided herein.

[Back to Court Closures & Delays](#)

Additional Resources

[Law 360 Court Closures and Restrictions](#)

[PBSA: COVID-19 Impact on Public Records](#)

Updated May 2, 2024 from Informdata

Below are the most recent changes in court statuses for the week of April 29, 2024. Please visit the link [here](#) for a complete list of all known court delays and closures.

Multiple Counties, MA: There is an ongoing outage affecting public access terminals due to issues with the circuit and data lines, which are currently under repair by the court. While many courts have resumed online services, the following courts—Springfield District, Northampton District, Holyoke District, Woburn District, and Somerville District—are still experiencing downtime. Please anticipate delays.

Kansas Cyber Attack and Public Access Status: We have confirmed that the following counties have fully updated information:

Allen, Anderson, Barber, Bourbon, Brown, Chase, Chautauqua, Cherokee, Cheyenne, Clark, Clay, Cloud, Coffey, Comanche, Cowley, Crawford, Decatur, Dickinson,



Doniphan, Edwards, Elk, Ellis, Franklin, Ford, Geary, Gove, Graham, Grant, Gray, Greeley, Hamilton, Harper, Harvey, Haskell, Hodgeman, Jewell, Kingman, Kiowa, Labette, Lane, Lincoln, Linn, Logan, Lyon, Marion, Marshall, McPherson, Meade, Miami, Mitchell, Montgomery, Morris, Morton, Nemaha, Neosho, Ness, Norton, Osage, Osborne, Ottawa, Pawnee, Phillips, Pratt, Rawlins, Republic, Rice, Riley, Rooks, Rush, Russell, Saline, Scott, Seward, Sheridan, Sherman, Smith, Stafford, Stanton, Stevens, Sumner, Thomas, Trego, Wabaunsee, Wallace, Washington, Wichita, Wilson, and Woodson.

Michigan Clean Slate Law: Our teams are continuing to work diligently to confirm information from all MI counties and courts. For specific information regarding court statuses, alternative criminal index availability, and additional fees, please visit our dedicated MI delays page by clicking the following line: [Michigan Court Delays](#). Additional updates will be provided within our delay page as they are made available. All updates made within the last 72 hours will be highlighted on the page. Please let us know if you want to proceed with an extended scope search in counties that are currently limited to 7 years or less.

Updated April 25, 2024 from Informdata

In some situations, a court delay or limited access to personally identifiable information (PII) may occur, which can affect our ability to complete orders where possible records are found using the provided identifiers. In these situations, we can only complete the order if no possible records have been found. These situations are usually temporary, and we actively pursue alternative avenues to ensure successful completion of Hits as well as Clears.

Our dedicated team follows up regularly to ensure the information remains accurate and current. However, court processes can change rapidly. We recommend checking back regularly for the most recent updates as we aim to keep you informed about ongoing cases.

Please note, no new courts have been added to the delay list today.



Kansas Cyber Attack and Public Access Status: We have confirmed that the following counties have fully updated information:

Allen, Anderson, Barber, Bourbon, Brown, Chase, Chautauqua, Cherokee, Cheyenne, Clark, Clay, Cloud, Coffey, Comanche, Cowley, Crawford, Decatur, Dickinson, Doniphan, Edwards, Elk, Ellis, Franklin, Ford, Geary, Gove, Graham, Grant, Gray, Greeley, Hamilton, Harper, Harvey, Haskell, Hodgeman, Jewell, Kingman, Kiowa, Labette, Lane, Lincoln, Linn, Logan, Lyon, Marion, Marshall, McPherson, Meade, Miami, Mitchell, Montgomery, Morris, Morton, Nemaha, Neosho, Ness, Norton, Osage, Osborne, Ottawa, Pawnee, Phillips, Pratt, Rawlins, Republic, Rice, Riley, Rooks, Rush, Russell, Saline, Scott, Seward, Sheridan, Sherman, Smith, Stafford, Stanton, Stevens, Sumner, Thomas, Trego, Wabaunsee, Wallace, Washington, Wichita, Wilson, and Woodson.

Michigan Clean Slate Law: Our teams are continuing to work diligently to confirm information from all MI counties and courts. For specific information regarding court statuses, alternative criminal index availability, and additional fees, please visit our dedicated MI delays page by clicking the following line: [Michigan Court Delays](#). Additional updates will be provided within our delay page as they are made available. All updates made within the last 72 hours will be highlighted on the page. Please let us know if you want to proceed with an extended scope search in counties that are currently limited to 7 years or less.

[Here are more Court Delay details.](#)

Updated April 11, 2024 from Informdata

Below are the most recent domestic changes in court statuses for the week of April 08, 2024. [Click here](#) for a complete list from Informdata.



Gila, AZ: Please anticipate delays as our team collaborates closely with clerks and monitors due to the court's understaffing.

MS Multiple Counties: Severe weather conditions are affecting several counties in Mississippi, causing flooded roads and tornado watches. While we anticipate resuming court proceedings on 4/11/2024, we'll require some time to catch up on pending orders. Please expect minor delays.

Jackson

Forrest

Jones

Bolivar

Washington

Lauderdale

Prentiss

Lee

Monroe

Hinds

Madison

Kansas Cyber Attack and Public Access Status: We have confirmed that the following counties have fully updated information:

Allen, Anderson, Barber, Bourbon, Brown, Chase, Chautauqua, Cherokee, Cheyenne, Clark, Clay, Cloud, Coffey, Comanche, Cowley, Crawford, Decatur, Dickinson, Doniphan, Edwards, Elk, Ellis, Franklin, Ford, Geary, Gove, Graham, Grant, Gray, Greeley, Hamilton, Harper, Harvey, Haskell, Hodgeman, Jewell, Kingman, Kiowa, Labette, Lane, Lincoln, Linn, Logan, Lyon, Marion, Marshall, McPherson, Meade, Miami, Mitchell, Montgomery, Morris, Morton, Nemaha, Neosho, Ness, Norton, Osage,



Osborne, Ottawa, Pawnee, Phillips, Pratt, Rawlins, Republic, Rice, Riley, Rooks, Rush, Russell, Saline, Scott, Seward, Sheridan, Sherman, Smith, Stafford, Stanton, Stevens, Sumner, Thomas, Trego, Wabaunsee, Wallace, Washington, Wichita, Wilson, and Woodson.

Michigan Clean Slate Law: Our teams are continuing to work diligently to confirm information from all MI counties and courts. For specific information regarding court statuses, alternative criminal index availability, and additional fees, please visit our dedicated MI delays page by clicking the following line: [Michigan Court Delays](#).

Update 4/1/2024 from Equifax

Date: 04/01/2024

Here are the latest updates on our court research solutions:

Court Data Retrieval Updates

- Court Data Retrieval levels provide clients with court data information featuring near real-time automated searches at the primary source as well as manual data retrieval.
- Auto/Basic will go on hold. Please alert us if you'd like to cancel any requests impacted by a delay.

Court Services Updates

- Court Services provide clients with court information, court case retrieval, and quality assurance services for court records.
- Depending on the type of delay and pricing, Standard/Plus accounts will continue processing either manually by our internal research team or by court runners.

Court Research Resources

- View the latest information on court closures, delays and fees: [Court Updates & Court Fees](#)
- Contact the Equifax Court Research Operations team: [CourtOps Support](#)



Kansas Updates

- Equifax is partnering with District Clerks to confirm their restoration efforts. At this time, these are the remaining counties that are waiting for full restoration. All other Kansas counties are processing.

Jurisdiction
Atchison County
Barton County
Butler County
Douglas County
Finney County
Jackson County
Kearny County
Leavenworth County
Reno County
Sedgwick County
Shawnee County

State	County	Court	Impacted Services	Outage Date	Processing Status	Back Online Date	Public Memo
KS	11 Remaining Counties	District	Criminal /Civil	10/11/2023	Automation Down/Ransomeware	TBD	Please refer to the list in this email.



GA	Fulton	County	Criminal /Civil	1/29/2024	Automation Down/Reviewing Restoration	Tentative Today!	
OK	Creek	County	Criminal /State	3/29/2024	Automation Down/Site Change	Tentative Today!	
TN	Rutherford	County	Criminal	03/07/2024	Automation Down/Site Down	Tentative Today!	Please expect future commuicaion about regarding restoration this jurisdiction.
WA	King	District	Criminal /Statewide	04/01/2024	Automation Down/Login Failure	TBD	
IL	Kane	Circuit	Criminal	03/21/2024	Automation Down/Site-Account Error	TBD	Site has removed the full DOB.
TX	Chambers	District	Criminal	03/21/2024	Automation Down/Site-Account Error	TBD	
TX	Jefferson	District	Criminal	03/26/2024	Automation Down/Auto (Data Only)	TBD	Standard is processing with court runner. Auto (Data Only) not processing.
TX	Caldwell	District /County	Criminal	12/06/2023	Automation Down/Auto (Data Only)	TBD	Standard is processing with court runner. Auto (Data Only) not processing.



OH	Carroll	Common	Criminal	3/29/2024	Processing Backlog!	04/01/2024	
NS OP W	SOR	SOR	Sex Offender	04/01/2024	Automation Down/Agencies will resolve quickly.	TBD	Kentucky, Kansas, Alaska

Key

- Orange: Processing Backlog.
- Yellow: Processing Slowly.
- Peach: National Sex Offender Registry
- White: Currently Offline.
- Blue: Long-Term Outage

Long Term Outages:

State	County	Court	Impacted Services	Outage Date	Processing Status	Back Online Date	Public Memo
CA	Merced	Superior	Criminal	07/17/2023	*Longterm*	TBD	Online PAT has been removed indefinitely. Data Only Orders Will Be Canceled.
GA	Oconee	Oconee County Court	Criminal	12/4/2019	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
IL	Winnebago	Circuit	Criminal	07/21/2023	*Longterm*	TBD.	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.



		Cook Circuit Court (Civils)			Previously Long-Term Outage - Reviewing Restoration		Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
IL	Cook		Civil	10/13/2022		TBD	
	Allegan County						
	Barry County						
	Cass County						
	Clinton County						
	Emmet County						
	Genesee County						
	Gogebic County						
	Gratiot County						
	Hillsdale County						
	Ingham County						
	Ionia County						
	Iron County						
	Isabella County						
	Jackson County						
	Marquette County						
	Mason County						
	Monroe County						
	Muskegon County						
MI	Oceana County	Circuit	Criminal	10/10/2023	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.



	Saint Clair County Sanilac County Van Buren County Washtenaw County Wayne County						
NV	Washoe	Reno, Sparks, and Incline Village Courts	Criminal	1/28/2022	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
SC	County Searches	County Searches	Criminal	4/27/2021	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability
TN	Knox	Knox County Court	Criminal	12/6/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Hopkins	Hopkins District Court	Criminal	4/21/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Lubbock	Lubbock District Court	Criminal	10/19/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.



TX	Van Zandt	Van Zandt County Court	Criminal	4/8/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Hale	District	Criminal	09/20/2023	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Caldwell	District/Co unty	Criminal	12/06/2023	*Possible Long-Term Outage*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Jefferson	County	Criminal	02/08/2024	*Possible Long-Term Outage*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
VA	Fairfax	Fairfax Circuit	Criminal	8/30/2022	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability
VA	Statewides + Fairfax	Fairfax Circuit	Criminal	8/30/2022	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability

Update 3/20/2024 from Equifax

Court Research Updates

Date: 03/20/2024

Valued Court Research Solutions Partner,



As part of our Court Research Solutions, we deliver multiple level options for both Court Data Retrieval and Court Research offerings. Here are the latest updates on our court research solutions:

Court Data Retrieval Updates

- Court Data Retrieval levels provide clients with court data information featuring near real-time automated searches at the primary source as well as manual data retrieval.
- Auto/Basic will go on hold. Please alert us if you'd like to cancel any requests impacted by a delay.

Court Services Updates

- Court Services provide clients with court information, court case retrieval, and quality assurance services for court records.
- Depending on the type of delay and pricing, Standard/Plus accounts will continue processing either manually by our internal research team or by court runners.

Court Research Resources

- View the latest information on court closures, delays and fees: [Court Updates & Court Fees](#)
- Contact the Equifax Court Research Operations team: [CourtOps Support](#)

Kansas Updates

- Equifax is partnering with District Clerks to confirm their restoration efforts. At this time, these are the remaining counties that are waiting for full restoration. All other Kansas counties are processing.

Jurisdiction
Atchison County
Barton County
Butler County
Douglas County
Ellsworth County



Finney County
Greenwood County
Jackson County
Jefferson County
Kearny County
Leavenworth County
Pottawatomie County
Reno County
Sedgwick County
Shawnee County

State	County	Court	Impacted Services	Outage Date	Processing Status	Back Online Date	Public Memo
CA	Merced	Superior	Criminal	07/17/2023	*Longterm*	TBD	Online PAT has been removed indefinitely. Data Only Orders Will Be Canceled.
GA	Oconee	Oconee County Court	Criminal	12/4/2019	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
GA	Fulton	County	Criminal/Civil	1/29/2024	*Possible Long-Term Outage*	TBD	All services are on hold until further notice.
IL	Winnebago	Circuit	Criminal	07/21/2023	*Longterm*	TBD.	Standard may be processed with court runner . Auto (Data Only)



							- on hold until further notice.
		Cook Circuit Court (Civils)	Civil	10/13/2022	Previously Long-Term Outage - Reviewing Restoration	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
IL	Cook						
	Allegan County						
	Barry County						
	Cass County						
	Clinton County						
	Emmet County						
	Genesee County						
	Gogebic County						
	Gratiot County						
	Hillsdale County						Standard may be processed with court runner . Auto (Data Only)
	Ingham County						- on hold until further notice.
MI	Circuit	Criminal		10/10/2023	*Longterm*	TBD	

Ion ia County						
Iron County						
Isabella County						
Jackson County						
Marqu ette County						
Mason County						
Monro e County						
Muske gon County						
Oceana County						
Saint Clair County						
Sanilac County						
Van Buren County						
Washte naw County						



	Wayne County						
NV	Washoe	Reno, Sparks, and Incline Village Courts	Criminal	1/28/2022	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
SC	County Searches	County Searches	Criminal	4/27/2021	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability
TN	Knox	Knox County Court	Criminal	12/6/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Hopkins	Hopkins District Court	Criminal	4/21/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Lubbock	Lubbock District Court	Criminal	10/19/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Van Zandt	Van Zandt County Court	Criminal	4/8/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.



TX	Hale	District	Criminal	09/20/2023	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Caldwell	District/Courtesy	Criminal	12/06/2023	*Possible Long-Term Outage*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Jefferson	County	Criminal	02/08/2024	*Possible Long-Term Outage*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
VA	Fairfax	Fairfax Circuit	Criminal	8/30/2022	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability
VA	Statewide + Fairfax	Fairfax Circuit	Criminal	8/30/2022	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability

State	County	Court	Impacted Services	Outage Date	Processing Status	Back Online Date	Public Memo
KS	15 Counties - Please see list in this email.	District	Criminal/Civil	10/11/2023	Automation Down/Ransomware	TBD	
RI	All Counties	Statewide	Criminal/Statewide	03/18/2024	Under Investigation.	TBD	



TN	Rutherford	County	Criminal	03/07/2024	Automation Down/Site Down	TBD	Per clerk, they are aware of the issues and working on resolution. No ETA at this time.
IL	McHenry	Circuit	Criminal	03/19/2024	Automation Down/Account Issue	TBD	
FL	Statewide	Circuit/County	Statewide	03/19/2024	Under Investigation.	TBD	
VA	Statewide	Circuit/District	Statewide	03/19/2024	Under Investigation.	TBD	
MI	Statewide	Circuit/District	Statewide	03/19/2024	Under Investigation.	TBD	
NV	Clark	North Las Vegas Muni	Criminal	03/18/2024	Processing Backlog.	03/19/2024	
TX	Kerr	District	Criminal	03/19/2024	Processing Backlog.	03/20/2024	
FL	All Counties	Statewide	Statewide	03/18/2024	Processing Backlog.	03/18/2024	
All	All Other Counties	N/A	Criminal/State/Civil/Federal	03/11/2024	Automation Restored - Processing Backlog	03/17/2024	
CA	Orange	Superior	Criminal	03/18/2024	Automation Processing Slowly/Site Error	TBD	



NS			Sex		Automation		
OP			Offe		Down/Agencies will		
W	SOR	SOR	nder	03/20/2024	resolve quickly.	TBD	Alaska

Key

- Orange: Processing Backlog.
- Yellow: Processing Slowly.
- Peach: National Sex Offender Registry
- White: Currently Offline.
- Blue: Long-Term Outage

Update 3/20/2024 from Omni Data Retrieval:

Kansas County Availability & Expected Delays



Good afternoon,

As previously communicated, Kansas experienced a cyber-attack in October of last year which has halted access to public records.

Recently, court staff in the following counties have indicated public record backlogs due to the cyber-attack have been resolved. At this time, OMNI will begin to expeditiously process any searches requested or pending in these areas.

Allen	Franklin	Marshall	Rooks
Anderson	Geary	McPherson	Rush
Barber	Graham	Meade	Russell
Brown	Grant	Miami	Saline
Bourbon	Gray	Mitchell	Scott
Chase	Greeley	Montgomery	Seward
Chautauqua	Greenwood	Morris	Sheridan
Cherokee	Gove	Morton	Sherman
Cheyenne	Hamilton	Nemaha	Smith
Clark	Harper	Ness	Stafford



Clay	Harvey	Neosho	Stanton
Cloud	Haskell	Norton	Stevens
Coffey	Hodgeman	Osage	Sumner
Comanche	Jewell	Osborne	Thomas
Cowley	Kingman	Ottawa	Trego
Crawford	Kiowa	Pawnee	Wabaunsee
Decatur	Labette	Phillips	Wallace
Dickinson	Lane	Pottawatomie	Washington
Doniphan	Lincoln	Pratt	Wichita
Edwards	Linn	Rawlins	Wilson
Elk	Logan	Republic	Woodson
Ellis	Lyon	Rice	
Ford	Marion	Riley	

All remaining jurisdictions will remain on hold until court staff confirm the predominately used index records are no longer impacted by the delays caused by Octobers cyber-attack.



If requested, we will execute searches at the court source as it's currently available. If this alternative search process is of interest, please contact our Client Services Department to advise.

Omni will continue to closely monitor court record availability and provide additional updates as they become available.

If you should have any questions, please contact our Client Services Department. We are available to assist you Monday through Friday from 8 a.m. to 5 p.m. CT.

Thank you,

Omni Data Retrieval
Phone: **952.985.8600**
Email: service@omnidataretrieval.com

Update 11/6/2023

All Counties, MA - We discovered that the court's public access is unavailable. Please expect delays while we work with the clerks to determine a solution.

Lake, IL - We were notified that the Lake County online index was migrated to a new system. We are conducting conventional research, but please expect delays while we update our automated engine.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.



Update 10/9/2023

Various Counties, WV: On 10/6/2023 we were notified that the Circuit Court PATs were offline in many West Virginia counties (excluding Barbour County, Cabell County, Kanawha County, Monongalia County, and Preston County). As of 10/10/2023 the PATs are back online. Please bear with us as we work through the accumulated searches.

Union, LA: On 10/6/2023 we were notified that the court's online has been updated requiring changes to be made to our automated agent. Please expect delays.

All Counties, NJ: As of 10/9/2023 we were experiencing difficulty accessing the court's online index. On 10/10/2023 the issue has been resolved. Please bear with us as we work through the accumulated searches.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

- **6/16/2023:** Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link: [Michigan Court Delays](#). Additional updates will be provided on our delay page as they are available. Updates made within the last 72 hours will be highlighted. Please let us know if you want to proceed with an extended scope search in counties that are currently limited to 7 years or less.



Update 09/19/2023

COUNTY F/M	DISTRICT	CIRCUIT	Synaptec Coverage
ALCONA	CLERK ONLY	Clerk Only	None.
ALGER	CLERK ONLY	2008 - Present	None.
ALLEGAN	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
ALPENA	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
ANTRIM	2017 - Present	20+	Full extraction.
ARENAC	CLERK ONLY	20 +	None.
BARAGA	10 +	20 +	None.
BARRY (T)	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
BAY	2017- present only 5/8/23	20 +	None.
BENZIE	CLERK ONLY	CLERK ONLY	None.



BERRIEN	SEARCHES AVAIL AS OF 5/15/23	10 Only	None.
BRANCH	CLEAR ONLY AT THIS TIME	20 +	None.
CALHOUN	10 +	20 +	None.
CASS	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
CHARLEVOIX	CLERK ONLY	CLERK ONLY	None.
CHEBOYGAN	2017 - Present	20 +	None.
CHIPPEWA	CLERK ONLY	20 +	None.
CLARE	2017-Present	20 +	None.
CLINTON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
CRAWFORD	CLERK ONLY	20 +	None.
DELTA	Clerk Only - SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
DICKINSON	CLERK ONLY	20 +	None.



EATON	10 +	20 +	None.
EMMET	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
GENESEE/City of Flint only	10 +	20 +	Full extraction.
GLADWIN	2017-Present	20 +	None.
GOGEBIC	10 +	20 +	None.
GRAND TRAVERSE	2017 - Present	20 +	Full extraction.
GRATIOT	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
HILLSDALE	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
HOUGHTON	10 +	20 +	None.
HURON	CLERK ONLY	CLERK ONLY	None.
INGHAM/55th DIST	10 +	20 +	Hit/Clear - Records Process w/ Court Runner



IONIA	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
IOSCO	CLERK ONLY	20 +	None.
IRON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
ISABELLA	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
JACKSON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
KALAMAZOO	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
KALKASKA	CLERK ONLY	CLERK ONLY	None.
KENT/61ST DIST	10 +	2017 - Present	None.
KEWEENAW	CLERK ONLY	CLERK ONLY	None.
LAKE (T)	CLERK ONLY	CLERK ONLY	None.
LAPEER	10 +	20 +	None.



LEELANAU	2017 - Present	20 +	Full extraction.
LENAWEE	10 +	20 +	None.
LIVINGSTON	10 +	20 +	None.
LUCE	Clerk Only 7 yrs only	CLERK ONLY	None.
MACKINAC	CLERK ONLY	CLERK ONLY	None.
MACOMB/41-B dist	10 +	20 +	None.
MANISTEE	CLERK ONLY	CLERK ONLY - 20 +	None.
MARQUETTE	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
MASON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
MECOSTA	CLERK ONLY	20 +	None.
MENOMINEE	CLERK ONLY	20 +	None.
MIDLAND	10 +	20 +	None.
MISSAUKEE	CLERK ONLY	CLERK ONLY 20 +	None.



MONROE	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
MONTCALM	10 +	20 +	None.
MONTMORENCY	10 +	20 +	None.
MUSKEGON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
NEWAYGO	10 - CLERK ONLY	20 + CLERK ONLY	None.
OAKLAND/48th dist	10 +	20 +	None.
OCEANA	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
OGEMAW	Clerk Only - 10 year	20 +	None.
ONTONAGON	CLERK ONLY	CLERK ONLY	None.
OSCEOLA	Clerk Only 10	20 +	None.
OSCODA	CLERK ONLY	CLERK ONLY - VERY SLOW	None.
OTSEGO	10 +	20 +	None.



OTTAWA	2014 - Present	2007 - Present	None.
PRESQUE ISLE	2017 - Present	20 +	None.
ROSCOMMON	CLERK ONLY	20 +	None.
SAGINAW	2016 - Present	2016 - Present	Hit/Clear - Records Process w/ Court Runner
SANILAC	10 +	20 +	None.
SCHOOLCRAFT	CLERK ONLY	2008-Present	Full extraction.
SHIAWASSEE	10 +	20 +	None.
ST. CLAIR	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
ST. JOSEPH	2017-Present	2017 - Present	None.
TUSCOLA	10 +	20 +	None.
VAN BUREN	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
WASHTENAW/15th dist	10 +	20 +	Hit/Clear - Records Process w/ Court Runner



WAYNE/36th dist	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
WEXFORD	CLERK ONLY	20 +	None.

Listed below are the most recent changes in court statuses for the week of August 7, 2023. For a complete list of all Domestic and International delays, check out the interactive map on [InformData Connect](#) for real-time information.

Various Counties, TX: As of 7/24/2023, our team flagged inconsistencies with the Liberty, Young, and Ochiltree Counties online indexes. We have since switched these counties to conventional research, so please expect delays while our teams work through accumulated searches.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

6/16/2023 Updates:

6/16/2023: Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county,



including the status of each court and accessibility to criminal indexes, by clicking the following link: [Michigan Court Delays](#). Additional updates will be provided on our delay page as they are available. Updates made within the last 72hrs will be highlighted. Please let us know if you want to proceed with counties that currently have a strict 7-year scope.

Kings, CA: The court has implemented a new fee for criminal orders. Effective immediately the pass-through fee for Kings County will be \$2.95 per name searched.

Kansas: As of 6/1/2023, the court's website is experiencing stability issues causing a delay in our automated agent. Please expect increased TAT as we work through the connectivity challenges.

Richmond, GA: As of 5/22/2023, the court's Public Access Terminals are currently offline due to a security breach with the court's network and we are temporarily unable to complete orders with potential hits as case details must be confirmed using the PAT.

- 6/9/2023: there are no new updates at this time.

Fulton, GA: As of 5/18/23, the court's website is experiencing stability issues causing a delay in our automated agent. Please expect increased TAT as we work through the connectivity challenges.

- 6/6/23: we have implemented additional conventional research processes to help improve the TAT for delayed searches.

Maryland: As of 5/10/2023, the court's website had undergone changes that required us to halt our automated agent.

- 6/9/23: the agent has been updated so please expect minor delays as work through the accumulated orders on an oldest-to-newest basis.



Tarrant, TX: As of 5/11/2023, the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume using automation to complete searches. In the meantime, we are temporarily unable to conduct searches.

- 6/9/2023: due to issues with the court website, we are currently only able to process clear results.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

- 6/9/2023: Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link:
<https://www.informdata.com/michigan-court-delays>. Additional updates will be provided on our delay page as they are available. Updates made within the last 72hrs will be highlighted. Please let us know if you want to proceed with counties that currently have a strict 7-year scope.

Baldwin, GA: As of 3/31/2023, clerks advised that case details earlier than 2010 are not currently scanned on the public access terminal. Please expect extended delays as clerks are actively scanning and pulling files on cases before 2010.

- 6/9/2023: there are no new updates at this time.



Parker, TX: As of 3/13/2023, the online index is offline, and clerks cannot provide an ETA for when the site will be functioning. Please expect delays as we cannot complete civil and criminal orders at this time. As of 4/25/2023: the online index remains offline. However, clerks are assisting, and we can complete orders. Please expect extended delays as clerks manually process orders from oldest to newest.

- 6/9/2023: there are no new updates at this time.

Hall, GA: The courts are changing to a new system on their Public Access Terminals. At this time, we have yet to receive a timeline from the courts on when the transition will be complete. We will be sure to provide further updates as they are made available. As of 3/3/2023: the PAT is fully functional.

- 6/9/2023: please expect delays as we continue to process orders with possible records from oldest to newest.

Nevada: As of 8/8/2022, Lander, Mineral, and Pershing courts are engaged in a long-term digitization project to scan documents for all records before 2019. Clerks are unable to retrieve documents from the scanning project. Due to this, any possible records located before 2019 that have yet to be scanned will remain on hold until they are digitized. Please expect extensive delays on any orders having possible cases before 2019.

- 6/6/2023: there are no new updates at this time.

06/01/2023 Update

COUNTY F/M	DISTRICT	CIRCUIT	Synaptec Coverage
**ST. JOSEPH	NO SEARCHES	NO SEARCHES	None.
**WEXFORD	7 YEARS AS OF 5/15/23	7 YEARS	None.
ALCONA	SEARCHES AVAIL AS OF 5/15/23	SEARCHES AVAIL AS OF 5/15/23	None.



ALGER	SEARCHES AVAIL AS OF 5/15/23	NO SEARCHES	None.
ALLEGAN	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
ALPENA	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
ANTRIM	6 YEARS ONLY	SEARCH AVAIL AS OF 5/18/23	Full extraction.
ARENAC	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
BARAGA	7 YEARS	7 YEARS	None.
BARRY (T)	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
BAY	2017- present only 5/8/23	2017 -present only 5/8/23	None.
BENZIE	CLERK ONLY	CLERK ONLY	None.
BERRIEN	SEARCHES AVAIL AS OF 5/15/23	SEARCHES AVAIL AS OF 5/15/23	None.
BRANCH	CLEAR ONLY AT THIS TIME	7 YEARS	None.
CALHOUN	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
CASS	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
CHARLEVOIX	CLERK ONLY	CLERK ONLY	None.
CHEBOYGAN	6 YEARS ONLY	7 YEARS	None.
CHIPPEWA	CLERK ONLY	CLERK ONLY	None.
CLARE	7 YEARS	7 YEARS	None.
CLINTON	6 yrs only	7 YEARS	Hit/Clear - Records Process w/ Court Runner
CRAWFORD	7 YEARS	7 YEARS	None.
DELTA	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
DICKINSON	CLERK ONLY	CLERK ONLY	None.
EATON	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
EMMET	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
GENESEEE/City of Flint only	7 YEARS	7 YEARS	Full extraction.
GLADWIN	7 YEARS	7 YEARS	None.
GOGEBIC	7 YEARS	7 YEARS	None.
GRAND TRAVERSE	6 YEARS ONLY	SEARCH AVAIL AS OF 5/18/23	Full extraction.
GRATIOT	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner



HILLSDALE	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
HOUGHTON	7 YEARS	7 YEARS	None.
HURON	CLERK ONLY	CLERK ONLY	None.
INGHAM/55th DIST	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
IONIA	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
IOSCO	SEARCHES AVAIL AS OF 5/15/23	7 YEARS	None.
IRON	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
ISABELLA	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
JACKSON	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
KALAMAZOO	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
KALKASKA	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
KENT/61ST DIST	CLERK ONLY	5 YEARS ONLY	None.
KEWEENAW	CLERK ONLY	CLERK ONLY	None.
LAKE (T)	7 YEARS	CLERK ONLY	None.
LAPEER	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
LEELANAU	6 YEARS ONLY	SEARCH AVAIL AS OF 5/18/23	Full extraction.
LENAWEE	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
LIVINGSTON	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
LUCE	7 yrs only - clerk 5/9/23	CLERK ONLY	None.
MACKINAC	CLERK ONLY	CLERK ONLY	None.
MACOMB/41-B dist	SEARCHER/CLERK ASSISTANCE	clerk only - 25 per day - 2 more weeks	None.
MANISTEE	SEARCHES AVAIL AS OF 5/02/23	CLERK ONLY	None.
MARQUETTE	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
MASON	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
MECOSTA	CLERK ONLY	CLERK ONLY	None.
MENOMINEE	CLERK ONLY	7 YEARS	None.
MIDLAND	7 YEARS	7 YEARS	None.



MISSAUKEE	CLERK ONLY	CLERK ONLY	None.
MONROE	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
MONTCALM	7 YEARS	7 YEARS	None.
MONTMORENCY	CLERK ONLY	CLERK ONLY	None.
MUSKEGON	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
NEWAYGO	CLERK ONLY	CLERK ONLY	None.
OAKLAND/48th dist	7 YEARS	SEARCHER/CLERK ASSISTANCE	None.
OCEANA	CLERK ONLY	CLERK ONLY	Hit/Clear - Records Process w/ Court Runner
OGEMAW	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
ONTONAGON	CLERK ONLY	CLERK ONLY	None.
OSCEOLA	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
OSCODA	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY - VERY SLOW	None.
OTSEGO	7 YEARS ONLY	CLERK ONLY	None.
OTTAWA	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
PRESQUE ISLE	6 YEARS ONLY	7 YEARS	None.
ROSCOMMON	CLERK ONLY	CLERK ONLY	None.
SAGINAW	2 YRS ONLY CLOSED CASES	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
SANILAC	7 YEARS	7 YEARS	None.
SCHOOLCRAFT	SEARCHES AVAIL AS OF 5/02/23	CLERK ONLY	Full extraction.
SHIAWASSEE	7 YEARS	7 YEARS	None.
ST. CLAIR	SEARCHES AVAIL AS OF 5/31/23	SEARCHES AVAIL AS OF 5/15/23	Hit/Clear - Records Process w/ Court Runner
TUSCOLA	7 YEARS	7 YEARS	None.
VAN BUREN	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
WASHTENAW/15th dist	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
WAYNE/36th dist	7 YEARS - CLERK ASSISTED	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner



Listed below are the most recent changes in court statuses for the week of **May 8, 2023**.

Maryland: As of 5/10/2023 the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume the use of automation to complete searches. In the meantime, we are proceeding to work through the backlogged orders using conventional methods. Please be aware that orders are being handled on an oldest-to-newest basis.

Tarrant, TX: As of 5/11/2023, the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume the use of automation to complete searches. In the meantime, we are temporarily unable to complete searches.

Mitchell, GA: As of 5/9/2023, the county is closing for two weeks starting on 5/15/2023 to move the clerk's office to a new location and we expect access to be restored by 5/29/2023.

Davidson, TN: As of 5/3/2023, the online index is offline, and we are unable to complete searches at this time. Court clerks have been unable to provide an ETA for when the system will be back online.

- 5/9/2023: The online index is back up and we are processing orders from oldest to newest.

Dougherty, GA: As of 5/1/2023, the online index is offline, and clerks are unable to provide an ETA for when the site will be functioning. Please expect delays as we are unable to complete civil and criminal orders at this time.



- 5/5/2023: The online index is back up and we are processing orders from oldest to newest.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or greatly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to full case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation and we will continue to provide additional updates as they are made available.

- 5/9/2023: Our teams are continuing to work diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link:
<https://www.informdata.com/michigan-court-delays>. Additional updates will be provided within our delay page as they are made available. Updates made within the last 72hrs will be highlighted.

Baldwin, GA: As of 3/31/2023, clerks advised case details earlier than 2010 are not currently scanned on the public access terminal. Please expect extended delays as clerks are actively scanning and pulling files on cases before 2010.

- 5/12/2023: there are no new updates at this time.

Parker, TX: As of 3/13/2023, the online index is offline, and clerks are unable to provide an ETA for when the site will be functioning. Please expect delays as we are unable to complete civil and criminal orders at this time. As of 4/25/2023: the online index remains offline, however, clerks are providing assistance and we are able to complete orders.



Please expect extended delays as clerks manually process orders from oldest to newest.

- 5/12/2023: there are no new updates at this time.

Nueces, TX: As of 3/8/2023, the Public Index is unavailable and we are unable to complete criminal and civil orders at this time. We will provide updates as they are made available. As of 4/14/2023, the public index is available and we are currently going through testing and QA procedures. Please continue to expect delays while we complete our testing of the new source. As of 4/25/2023: the new source is fully functional and available.

- 5/9/2023: Our automated agent is back online and up to date with current volume. Please expects minor delays as we complete outlier orders via conventional research.

South Carolina: The state is conducting weekly security updates to the Public Index. Please expect increased TAT as we work through the connectivity challenges during this process.

- 5/12/2023: there are no new updates at this time.

Jefferson, TX: Beginning 3/3/2023, the court is moving all records from the online system to Odyssey. Please expect extended delays as we are unable to process criminal and civil orders during this time. On 4/7/2023, the online index remains offline, however, clerks are providing assistance and we are able to complete orders. Please expect extended delays as clerks manually process orders from oldest to newest.



- 5/9/2023: while the online index remains offline, we have been able to maintain incoming conventional research volume and are not currently experiencing delays.

Hall, GA: The courts are currently in the process of changing to a new system on their Public Access Terminals. At this time, we have not received a timeline from the courts on when the transition will be complete. Please expect extended delays on all orders with possible hits. We will provide further updates as they are made available. As of 3/3/2023: the PAT is fully functional. Please expect extended delays as we process orders from oldest to newest.

- 5/9/2023: please expect delays as we continue to process orders with possible records from oldest to newest.

Nevada: As of 8/8/2022, Lander, Mineral and Pershing courts are engaged in a long-term digitization project to scan documents for all records prior to 2019. Clerks are unable to retrieve documents from the scanning project. Due to this, any possible records located before 2019 that have not been scanned will remain on hold until they are digitized. Please expect extensive delays on any orders having possible cases prior to 2019.

The Michigan State Court Administrative Office has distributed letters to all courts notifying the Clean Slate Project must be completed asap and should not take weeks or months. The clerks/courts are expected to conduct searches during this process as well. We may see a delay with records, but clears should start returning much quicker. There are still a handful of courts that are not conducting searches, but we are hopeful to see them move in the right direction in the near future!

