



Updated April 11, 2024 from Informdata

Below are the most recent domestic changes in court statuses for the week of April 08, 2024. [Click here](#) for a complete list from Informdata.

Gila, AZ: Please anticipate delays as our team collaborates closely with clerks and monitors due to the court's understaffing.

MS Multiple Counties: Severe weather conditions are affecting several counties in Mississippi, causing flooded roads and tornado watches. While we anticipate resuming court proceedings on 4/11/2024, we'll require some time to catch up on pending orders. Please expect minor delays.

Jackson

Forrest

Jones

Bolivar

Washington

Lauderdale

Prentiss

Lee

Monroe

Hinds

Madison

Kansas Cyber Attack and Public Access Status: We have confirmed that the following counties have fully updated information:

Allen, Anderson, Barber, Bourbon, Brown, Chase, Chautauqua, Cherokee, Cheyenne, Clark, Clay, Cloud, Coffey, Comanche, Cowley, Crawford, Decatur, Dickinson,



Doniphan, Edwards, Elk, Ellis, Franklin, Ford, Geary, Gove, Graham, Grant, Gray, Greeley, Hamilton, Harper, Harvey, Haskell, Hodgeman, Jewell, Kingman, Kiowa, Labette, Lane, Lincoln, Linn, Logan, Lyon, Marion, Marshall, McPherson, Meade, Miami, Mitchell, Montgomery, Morris, Morton, Nemaha, Neosho, Ness, Norton, Osage, Osborne, Ottawa, Pawnee, Phillips, Pratt, Rawlins, Republic, Rice, Riley, Rooks, Rush, Russell, Saline, Scott, Seward, Sheridan, Sherman, Smith, Stafford, Stanton, Stevens, Sumner, Thomas, Trego, Wabaunsee, Wallace, Washington, Wichita, Wilson, and Woodson.

Michigan Clean Slate Law: Our teams are continuing to work diligently to confirm information from all MI counties and courts. For specific information regarding court statuses, alternative criminal index availability, and additional fees, please visit our dedicated MI delays page by clicking the following line: [Michigan Court Delays](#).

Update 4/1/2024 from Equifax

Date: 04/01/2024

Here are the latest updates on our court research solutions:

Court Data Retrieval Updates

- **Court Data Retrieval levels provide clients with court data information featuring near real-time automated searches at the primary source as well as manual data retrieval.**
- **Auto/Basic will go on hold. Please alert us if you'd like to cancel any requests impacted by a delay.**

Court Services Updates

- **Court Services provide clients with court information, court case retrieval, and quality assurance services for court records.**
- **Depending on the type of delay and pricing, Standard/Plus accounts will continue processing either manually by our internal research team or by court runners.**



Court Research Resources

- View the latest information on court closures, delays and fees: [Court Updates & Court Fees](#)
- Contact the Equifax Court Research Operations team: [CourtOps Support](#)

Kansas Updates

- Equifax is partnering with District Clerks to confirm their restoration efforts. At this time, these are the remaining counties that are waiting for full restoration. All other Kansas counties are processing.

Jurisdiction
Atchison County
Barton County
Butler County
Douglas County
Finney County
Jackson County
Kearny County
Leavenworth County
Reno County
Sedgwick County
Shawnee County

State	County	Court	Impacted Services	Outage Date	Processing Status	Back Online Date	Public Memo
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KS	11 Remaining Counties	District	Criminal /Civil	10/11/2023	Automation Down/Ransome are	TBD	Please refer to the list in this email.
GA	Fulton	County	Criminal /Civil	1/29/2024	Automation Down/Reviewing Restoration	Tentative Today!	
OK	Creek	County	Criminal /State	3/29/2024	Automation Down/Site Change	Tentative Today!	
TN	Rutherford	County	Criminal	03/07/2024	Automation Down/Site Down	Tentative Today!	Please expect future communication about regarding restoration this jurisdiction.
WA	King	District	Criminal /Statewide	04/01/2024	Automation Down/Login Failure	TBD	
IL	Kane	Circuit	Criminal	03/21/2024	Automation Down/Site-Account Error	TBD	Site has removed the full DOB.
TX	Chambers	District	Criminal	03/21/2024	Automation Down/Site-Account Error	TBD	
TX	Jefferson	District	Criminal	03/26/2024	Automation Down/Auto (Data Only)	TBD	Standard is processing with court runner. Auto (Data Only) not processing.



TX	Caldwell	District /County	Criminal	12/06/2023	Automation Down/Auto (Data Only)	TBD	Standard is processing with court runner. Auto (Data Only) not processing.
OH	Carroll	Common	Criminal	3/29/2024	Processing Backlog!	04/01/2024	
NS OP W	SOR	SOR	Sex Offender	04/01/2024	Automation Down/Agencies will resolve quickly.	TBD	Kentucky, Kansas, Alaska

Key

- Orange: Processing Backlog.
- Yellow: Processing Slowly.
- Peach: National Sex Offender Registry
- White: Currently Offline.
- Blue: Long-Term Outage

Long Term Outages:

State	County	Court	Impacted Services	Outage Date	Processing Status	Back Online Date	Public Memo
CA	Merced	Superior	Criminal	07/17/2023	*Longterm*	TBD	Online PAT has been removed indefinitely. Data Only Orders Will Be Canceled.
GA	Oconee	Oconee County Court	Criminal	12/4/2019	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.



							Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
IL	Winnebago	Circuit	Criminal	07/21/2023	*Longterm*	TBD.	
		Cook Circuit Court (Civils)			Previously Long-Term Outage - Reviewing Restoration		Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
IL	Cook		Civil	10/13/2022		TBD	
	Allegan County						
	Barry County						
	Cass County						
	Clinton County						
	Emmet County						
	Genesee County						
	Gogebic County						
	Gratiot County						
	Hillsdale County						
	Ingham County						
	Ionia County						
	Iron County						
	Isabella County						
	Jackson County						
	Marquette County						Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
MI	Mason County	Circuit	Criminal	10/10/2023	*Longterm*	TBD	



	Monroe County Muskegon County Oceana County Saint Clair County Sanilac County Van Buren County Washtenaw County Wayne County						
NV	Washoe	Reno, Sparks, and Incline Village Courts	Criminal	1/28/2022	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
SC	County Searches	County Searches	Criminal	4/27/2021	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability
TN	Knox	Knox County Court	Criminal	12/6/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Hopkins	Hopkins District Court	Criminal	4/21/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.



TX	Lubbock	Lubbock District Court	Criminal	10/19/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Van Zandt	Van Zandt County Court	Criminal	4/8/2021	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Hale	District	Criminal	09/20/2023	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Caldwell	District/County	Criminal	12/06/2023	*Possible Long-Term Outage*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
TX	Jefferson	County	Criminal	02/08/2024	*Possible Long-Term Outage*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
VA	Fairfax	Fairfax Circuit	Criminal	8/30/2022	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability
VA	Statewides + Fairfax	Fairfax Circuit	Criminal	8/30/2022	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability

Update 3/20/2024 from Equifax



Court Research Updates

Date: 03/20/2024

Valued Court Research Solutions Partner,

As part of our Court Research Solutions, we deliver multiple level options for both Court Data Retrieval and Court Research offerings. Here are the latest updates on our court research solutions:

Court Data Retrieval Updates

- Court Data Retrieval levels provide clients with court data information featuring near real-time automated searches at the primary source as well as manual data retrieval.
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Douglas County
Ellsworth County
Finney County
Greenwood County
Jackson County
Jefferson County
Kearny County
Leavenworth County
Pottawatomie County
Reno County
Sedgwick County
Shawnee County

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GA	Fulton	County	Criminal/Civil	1/29/2024	*Possible Long-Term Outage*	TBD	All services are on hold until further notice.
IL	Winnebago	Circuit	Criminal	07/21/2023	*Longterm*	TBD.	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
IL	Cook	Cook Circuit Court (Civils)	Civil	10/13/2022	Previously Long-Term Outage - Reviewing Restoration	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
MI	Allegan County Barry County Cass County Clinton County Emmet County Genesee County Gogebic County Gratiot County	Circuit	Criminal	10/10/2023	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.

Hillsdale County						
Ingham County						
Ionia County						
Iron County						
Isabella County						
Jackson County						
Marquette County						
Mason County						
Monroe County						
Muskegon County						
Oceana County						
Saint Clair County						
Sanilac County						



	Van Buren County Washtenaw County Wayne County						
NV	Washoe	Reno, Sparks, and Incline Village Courts	Criminal	1/28/2022	*Longterm*	TBD	Standard may be processed with court runner . Auto (Data Only) - on hold until further notice.
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VA	Fairfax	Fairfax Circuit	Criminal	8/30/2022	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability
VA	Statewide + Fairfax	Fairfax Circuit	Criminal	8/30/2022	*Longterm*	TBD	Utilizing Court Runner + Other Automated Ability

State	County	Court	Impacted Services	Outage Date	Processing Status	Back Online Date	Public Memo
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KS	15 Counties - Please see list in this email.	District	Criminal/Civil	10/11/2023	Automation Down/Ransomware	TBD	
RI	All Counties	Statewide	Criminal/Statewide	03/18/2024	Under Investigation.	TBD	
TN	Rutherford	County	Criminal	03/07/2024	Automation Down/Site Down	TBD	Per clerk, they are aware of the issues and working on resolution. No ETA at this time.
IL	McHenry	Circuit	Criminal	03/19/2024	Automation Down/Account Issue	TBD	
FL	Statewide	Circuit/County	Statewide	03/19/2024	Under Investigation.	TBD	
VA	Statewide	Circuit/District	Statewide	03/19/2024	Under Investigation.	TBD	
MI	Statewide	Circuit/District	Statewide	03/19/2024	Under Investigation.	TBD	
NV	Clark	North Las Vegas Muni	Criminal	03/18/2024	Processing Backlog.	03/19/2024	
TX	Kerr	District	Criminal	03/19/2024	Processing Backlog.	03/20/2024	
FL	All Counties	Statewide	Statewide	03/18/2024	Processing Backlog.	03/18/2024	
All	All Other Counties	N/A	Criminal/State/	03/11/2024	Automation Restored - Processing Backlog	03/17/2024	



			Civil/ Fede ral				
CA	Orange	Superior	Crimi nal	03/18/2024	Automation Processing Slowly/Site Error	TBD	
NS OP W	SOR	SOR	Sex Offe nder	03/20/2024	Automation Down/Agencies will resolve quickly.	TBD	Alaska

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Update 3/20/2024 from Omni Data Retrieval:

Kansas County Availability & Expected Delays



Good afternoon,

As previously communicated, Kansas experienced a cyber-attack in October of last year which has halted access to public records.

Recently, court staff in the following counties have indicated public record backlogs due to the cyber-attack have been resolved. At this time, OMNI will begin to expeditiously process any searches requested or pending in these areas.

Allen	Franklin	Marshall	Rooks
Anderson	Geary	McPherson	Rush
Barber	Graham	Meade	Russell
Brown	Grant	Miami	Saline
Bourbon	Gray	Mitchell	Scott
Chase	Greeley	Montgomery	Seward
Chautauqua	Greenwood	Morris	Sheridan
Cherokee	Gove	Morton	Sherman
Cheyenne	Hamilton	Nemaha	Smith
Clark	Harper	Ness	Stafford



Clay	Harvey	Neosho	Stanton
Cloud	Haskell	Norton	Stevens
Coffey	Hodgeman	Osage	Sumner
Comanche	Jewell	Osborne	Thomas
Cowley	Kingman	Ottawa	Trego
Crawford	Kiowa	Pawnee	Wabaunsee
Decatur	Labette	Phillips	Wallace
Dickinson	Lane	Pottawatomie	Washington
Doniphan	Lincoln	Pratt	Wichita
Edwards	Linn	Rawlins	Wilson
Elk	Logan	Republic	Woodson
Ellis	Lyon	Rice	
Ford	Marion	Riley	

All remaining jurisdictions will remain on hold until court staff confirm the predominately used index records are no longer impacted by the delays caused by Octobers cyber-attack.



If requested, we will execute searches at the court source as it's currently available. If this alternative search process is of interest, please contact our Client Services Department to advise.

Omni will continue to closely monitor court record availability and provide additional updates as they become available.

If you should have any questions, please contact our Client Services Department. We are available to assist you Monday through Friday from 8 a.m. to 5 p.m. CT.

Thank you,

Omni Data Retrieval
Phone: [952.985.8600](tel:952.985.8600)
Email: service@omnidataretrieval.com

Update 11/6/2023

All Counties, MA - We discovered that the court's public access is unavailable. Please expect delays while we work with the clerks to determine a solution.

Lake, IL - We were notified that the Lake County online index was migrated to a new system. We are conducting conventional research, but please expect delays while we update our automated engine.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.



Update 10/9/2023

Various Counties, WV: On 10/6/2023 we were notified that the Circuit Court PATs were offline in many West Virginia counties (excluding Barbour County, Cabell County, Kanawha County, Monongalia County, and Preston County). As of 10/10/2023 the PATs are back online. Please bear with us as we work through the accumulated searches.

Union, LA: On 10/6/2023 we were notified that the court's online has been updated requiring changes to be made to our automated agent. Please expect delays.

All Counties, NJ: As of 10/9/2023 we were experiencing difficulty accessing the court's online index. On 10/10/2023 the issue has been resolved. Please bear with us as we work through the accumulated searches.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

- **6/16/2023:** Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link: [Michigan Court Delays](#). Additional updates will be provided on our delay page as they are available. Updates made within the last 72 hours will be highlighted. Please let us know if you want to proceed with an extended scope search in counties that are currently limited to 7 years or less.



Update 09/19/2023

COUNTY F/M	DISTRICT	CIRCUIT	Synaptec Coverage
ALCONA	CLERK ONLY	Clerk Only	None.
ALGER	CLERK ONLY	2008 - Present	None.
ALLEGAN	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
ALPENA	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
ANTRIM	2017 - Present	20+	Full extraction.
ARENAC	CLERK ONLY	20 +	None.
BARAGA	10 +	20 +	None.
BARRY (T)	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
BAY	2017- present only 5/8/23	20 +	None.
BENZIE	CLERK ONLY	CLERK ONLY	None.



BERRIEN	SEARCHES AVAIL AS OF 5/15/23	10 Only	None.
BRANCH	CLEAR ONLY AT THIS TIME	20 +	None.
CALHOUN	10 +	20 +	None.
CASS	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
CHARLEVOIX	CLERK ONLY	CLERK ONLY	None.
CHEBOYGAN	2017 - Present	20 +	None.
CHIPPEWA	CLERK ONLY	20 +	None.
CLARE	2017-Present	20 +	None.
CLINTON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
CRAWFORD	CLERK ONLY	20 +	None.
DELTA	Clerk Only - SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
DICKINSON	CLERK ONLY	20 +	None.



EATON	10 +	20 +	None.
EMMET	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
GENESEE/City of Flint only	10 +	20 +	Full extraction.
GLADWIN	2017-Present	20 +	None.
GOGEBIC	10 +	20 +	None.
GRAND TRAVERSE	2017 - Present	20 +	Full extraction.
GRATIOT	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
HILLSDALE	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
HOUGHTON	10 +	20 +	None.
HURON	CLERK ONLY	CLERK ONLY	None.
INGHAM/55th DIST	10 +	20 +	Hit/Clear - Records Process w/ Court Runner



IONIA	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
IOSCO	CLERK ONLY	20 +	None.
IRON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
ISABELLA	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
JACKSON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
KALAMAZOO	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
KALKASKA	CLERK ONLY	CLERK ONLY	None.
KENT/61ST DIST	10 +	2017 - Present	None.
KEWEENAW	CLERK ONLY	CLERK ONLY	None.
LAKE (T)	CLERK ONLY	CLERK ONLY	None.
LAPEER	10 +	20 +	None.



LEELANAU	2017 - Present	20 +	Full extraction.
LENAWEE	10 +	20 +	None.
LIVINGSTON	10 +	20 +	None.
LUCE	Clerk Only 7 yrs only	CLERK ONLY	None.
MACKINAC	CLERK ONLY	CLERK ONLY	None.
MACOMB/41-B dist	10 +	20 +	None.
MANISTEE	CLERK ONLY	CLERK ONLY - 20 +	None.
MARQUETTE	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
MASON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
MECOSTA	CLERK ONLY	20 +	None.
MENOMINEE	CLERK ONLY	20 +	None.
MIDLAND	10 +	20 +	None.
MISSAUKEE	CLERK ONLY	CLERK ONLY 20 +	None.



MONROE	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
MONTCALM	10 +	20 +	None.
MONTMORENCY	10 +	20 +	None.
MUSKEGON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
NEWAYGO	10 - CLERK ONLY	20 + CLERK ONLY	None.
OAKLAND/48th dist	10 +	20 +	None.
OCEANA	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
OGEMAW	Clerk Only - 10 year	20 +	None.
ONTONAGON	CLERK ONLY	CLERK ONLY	None.
OSCEOLA	Clerk Only 10	20 +	None.
OSCODA	CLERK ONLY	CLERK ONLY - VERY SLOW	None.
OTSEGO	10 +	20 +	None.



OTTAWA	2014 - Present	2007 - Present	None.
PRESQUE ISLE	2017 - Present	20 +	None.
ROSCOMMON	CLERK ONLY	20 +	None.
SAGINAW	2016 - Present	2016 - Present	Hit/Clear - Records Process w/ Court Runner
SANILAC	10 +	20 +	None.
SCHOOLCRAFT	CLERK ONLY	2008-Present	Full extraction.
SHIAWASSEE	10 +	20 +	None.
ST. CLAIR	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
ST. JOSEPH	2017-Present	2017 - Present	None.
TUSCOLA	10 +	20 +	None.
VAN BUREN	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
WASHTENAW/15th dist	10 +	20 +	Hit/Clear - Records Process w/ Court Runner



WAYNE/36th dist	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
WEXFORD	CLERK ONLY	20 +	None.

Listed below are the most recent changes in court statuses for the week of August 7, 2023. For a complete list of all Domestic and International delays, check out the interactive map on [InformData Connect](#) for real-time information.

Various Counties, TX: As of 7/24/2023, our team flagged inconsistencies with the Liberty, Young, and Ochiltree Counties online indexes. We have since switched these counties to conventional research, so please expect delays while our teams work through accumulated searches.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

6/16/2023 Updates:

6/16/2023: Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county,



including the status of each court and accessibility to criminal indexes, by clicking the following link: [Michigan Court Delays](#). Additional updates will be provided on our delay page as they are available. Updates made within the last 72hrs will be highlighted. Please let us know if you want to proceed with counties that currently have a strict 7-year scope.

Kings, CA: The court has implemented a new fee for criminal orders. Effective immediately the pass-through fee for Kings County will be \$2.95 per name searched.

Kansas: As of 6/1/2023, the court's website is experiencing stability issues causing a delay in our automated agent. Please expect increased TAT as we work through the connectivity challenges.

Richmond, GA: As of 5/22/2023, the court's Public Access Terminals are currently offline due to a security breach with the court's network and we are temporarily unable to complete orders with potential hits as case details must be confirmed using the PAT.

- 6/9/2023: there are no new updates at this time.

Fulton, GA: As of 5/18/23, the court's website is experiencing stability issues causing a delay in our automated agent. Please expect increased TAT as we work through the connectivity challenges.

- 6/6/23: we have implemented additional conventional research processes to help improve the TAT for delayed searches.

Maryland: As of 5/10/2023, the court's website had undergone changes that required us to halt our automated agent.

- 6/9/23: the agent has been updated so please expect minor delays as work through the accumulated orders on an oldest-to-newest basis.



Tarrant, TX: As of 5/11/2023, the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume using automation to complete searches. In the meantime, we are temporarily unable to conduct searches.

- 6/9/2023: due to issues with the court website, we are currently only able to process clear results.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

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Baldwin, GA: As of 3/31/2023, clerks advised that case details earlier than 2010 are not currently scanned on the public access terminal. Please expect extended delays as clerks are actively scanning and pulling files on cases before 2010.

- 6/9/2023: there are no new updates at this time.



Parker, TX: As of 3/13/2023, the online index is offline, and clerks cannot provide an ETA for when the site will be functioning. Please expect delays as we cannot complete civil and criminal orders at this time. As of 4/25/2023: the online index remains offline. However, clerks are assisting, and we can complete orders. Please expect extended delays as clerks manually process orders from oldest to newest.

- 6/9/2023: there are no new updates at this time.

Hall, GA: The courts are changing to a new system on their Public Access Terminals. At this time, we have yet to receive a timeline from the courts on when the transition will be complete. We will be sure to provide further updates as they are made available. As of 3/3/2023: the PAT is fully functional.

- 6/9/2023: please expect delays as we continue to process orders with possible records from oldest to newest.

Nevada: As of 8/8/2022, Lander, Mineral, and Pershing courts are engaged in a long-term digitization project to scan documents for all records before 2019. Clerks are unable to retrieve documents from the scanning project. Due to this, any possible records located before 2019 that have yet to be scanned will remain on hold until they are digitized. Please expect extensive delays on any orders having possible cases before 2019.

- 6/6/2023: there are no new updates at this time.

06/01/2023 Update

COUNTY F/M	DISTRICT	CIRCUIT	Synaptec Coverage
**ST. JOSEPH	NO SEARCHES	NO SEARCHES	None.
**WEXFORD	7 YEARS AS OF 5/15/23	7 YEARS	None.
ALCONA	SEARCHES AVAIL AS OF 5/15/23	SEARCHES AVAIL AS OF 5/15/23	None.



ALGER	SEARCHES AVAIL AS OF 5/15/23	NO SEARCHES	None.
ALLEGAN	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
ALPENA	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
ANTRIM	6 YEARS ONLY	SEARCH AVAIL AS OF 5/18/23	Full extraction.
ARENAC	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
BARAGA	7 YEARS	7 YEARS	None.
BARRY (T)	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
BAY	2017- present only 5/8/23	2017 -present only 5/8/23	None.
BENZIE	CLERK ONLY	CLERK ONLY	None.
BERRIEN	SEARCHES AVAIL AS OF 5/15/23	SEARCHES AVAIL AS OF 5/15/23	None.
BRANCH	CLEAR ONLY AT THIS TIME	7 YEARS	None.
CALHOUN	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
CASS	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
CHARLEVOIX	CLERK ONLY	CLERK ONLY	None.
CHEBOYGAN	6 YEARS ONLY	7 YEARS	None.
CHIPPEWA	CLERK ONLY	CLERK ONLY	None.
CLARE	7 YEARS	7 YEARS	None.
CLINTON	6 yrs only	7 YEARS	Hit/Clear - Records Process w/ Court Runner
CRAWFORD	7 YEARS	7 YEARS	None.
DELTA	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
DICKINSON	CLERK ONLY	CLERK ONLY	None.
EATON	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
EMMET	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
GENESEEE/City of Flint only	7 YEARS	7 YEARS	Full extraction.
GLADWIN	7 YEARS	7 YEARS	None.
GOGEBIC	7 YEARS	7 YEARS	None.
GRAND TRAVERSE	6 YEARS ONLY	SEARCH AVAIL AS OF 5/18/23	Full extraction.
GRATIOT	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner



HILLSDALE	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
HOUGHTON	7 YEARS	7 YEARS	None.
HURON	CLERK ONLY	CLERK ONLY	None.
INGHAM/55th DIST	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
IONIA	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
IOSCO	SEARCHES AVAIL AS OF 5/15/23	7 YEARS	None.
IRON	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
ISABELLA	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
JACKSON	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
KALAMAZOO	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
KALKASKA	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
KENT/61ST DIST	CLERK ONLY	5 YEARS ONLY	None.
KEWEENAW	CLERK ONLY	CLERK ONLY	None.
LAKE (T)	7 YEARS	CLERK ONLY	None.
LAPEER	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
LEELANAU	6 YEARS ONLY	SEARCH AVAIL AS OF 5/18/23	Full extraction.
LENAWEE	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
LIVINGSTON	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
LUCE	7 yrs only - clerk 5/9/23	CLERK ONLY	None.
MACKINAC	CLERK ONLY	CLERK ONLY	None.
MACOMB/41-B dist	SEARCHER/CLERK ASSISTANCE	clerk only - 25 per day - 2 more weeks	None.
MANISTEE	SEARCHES AVAIL AS OF 5/02/23	CLERK ONLY	None.
MARQUETTE	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
MASON	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
MECOSTA	CLERK ONLY	CLERK ONLY	None.
MENOMINEE	CLERK ONLY	7 YEARS	None.
MIDLAND	7 YEARS	7 YEARS	None.



MISSAUKEE	CLERK ONLY	CLERK ONLY	None.
MONROE	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
MONTCALM	7 YEARS	7 YEARS	None.
MONTMORENCY	CLERK ONLY	CLERK ONLY	None.
MUSKEGON	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
NEWAYGO	CLERK ONLY	CLERK ONLY	None.
OAKLAND/48th dist	7 YEARS	SEARCHER/CLERK ASSISTANCE	None.
OCEANA	CLERK ONLY	CLERK ONLY	Hit/Clear - Records Process w/ Court Runner
OGEMAW	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
ONTONAGON	CLERK ONLY	CLERK ONLY	None.
OSCEOLA	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
OSCODA	SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY - VERY SLOW	None.
OTSEGO	7 YEARS ONLY	CLERK ONLY	None.
OTTAWA	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
PRESQUE ISLE	6 YEARS ONLY	7 YEARS	None.
ROSCOMMON	CLERK ONLY	CLERK ONLY	None.
SAGINAW	2 YRS ONLY CLOSED CASES	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
SANILAC	7 YEARS	7 YEARS	None.
SCHOOLCRAFT	SEARCHES AVAIL AS OF 5/02/23	CLERK ONLY	Full extraction.
SHIAWASSEE	7 YEARS	7 YEARS	None.
ST. CLAIR	SEARCHES AVAIL AS OF 5/31/23	SEARCHES AVAIL AS OF 5/15/23	Hit/Clear - Records Process w/ Court Runner
TUSCOLA	7 YEARS	7 YEARS	None.
VAN BUREN	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
WASHTENAW/15th dist	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner
WAYNE/36th dist	7 YEARS - CLERK ASSISTED	SEARCHER/CLERK ASSISTANCE	Hit/Clear - Records Process w/ Court Runner



Listed below are the most recent changes in court statuses for the week of **May 8, 2023**.

Maryland: As of 5/10/2023 the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume the use of automation to complete searches. In the meantime, we are proceeding to work through the backlogged orders using conventional methods. Please be aware that orders are being handled on an oldest-to-newest basis.

Tarrant, TX: As of 5/11/2023, the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume the use of automation to complete searches. In the meantime, we are temporarily unable to complete searches.

Mitchell, GA: As of 5/9/2023, the county is closing for two weeks starting on 5/15/2023 to move the clerk's office to a new location and we expect access to be restored by 5/29/2023.

Davidson, TN: As of 5/3/2023, the online index is offline, and we are unable to complete searches at this time. Court clerks have been unable to provide an ETA for when the system will be back online.

- 5/9/2023: The online index is back up and we are processing orders from oldest to newest.

Dougherty, GA: As of 5/1/2023, the online index is offline, and clerks are unable to provide an ETA for when the site will be functioning. Please expect delays as we are unable to complete civil and criminal orders at this time.



- 5/5/2023: The online index is back up and we are processing orders from oldest to newest.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or greatly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to full case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation and we will continue to provide additional updates as they are made available.

- 5/9/2023: Our teams are continuing to work diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link:
<https://www.informdata.com/michigan-court-delays>. Additional updates will be provided within our delay page as they are made available. Updates made within the last 72hrs will be highlighted.

Baldwin, GA: As of 3/31/2023, clerks advised case details earlier than 2010 are not currently scanned on the public access terminal. Please expect extended delays as clerks are actively scanning and pulling files on cases before 2010.

- 5/12/2023: there are no new updates at this time.

Parker, TX: As of 3/13/2023, the online index is offline, and clerks are unable to provide an ETA for when the site will be functioning. Please expect delays as we are unable to complete civil and criminal orders at this time. As of 4/25/2023: the online index remains offline, however, clerks are providing assistance and we are able to complete orders.



Please expect extended delays as clerks manually process orders from oldest to newest.

- 5/12/2023: there are no new updates at this time.

Nueces, TX: As of 3/8/2023, the Public Index is unavailable and we are unable to complete criminal and civil orders at this time. We will provide updates as they are made available. As of 4/14/2023, the public index is available and we are currently going through testing and QA procedures. Please continue to expect delays while we complete our testing of the new source. As of 4/25/2023: the new source is fully functional and available.

- 5/9/2023: Our automated agent is back online and up to date with current volume. Please expects minor delays as we complete outlier orders via conventional research.

South Carolina: The state is conducting weekly security updates to the Public Index. Please expect increased TAT as we work through the connectivity challenges during this process.

- 5/12/2023: there are no new updates at this time.

Jefferson, TX: Beginning 3/3/2023, the court is moving all records from the online system to Odyssey. Please expect extended delays as we are unable to process criminal and civil orders during this time. On 4/7/2023, the online index remains offline, however, clerks are providing assistance and we are able to complete orders. Please expect extended delays as clerks manually process orders from oldest to newest.



- 5/9/2023: while the online index remains offline, we have been able to maintain incoming conventional research volume and are not currently experiencing delays.

Hall, GA: The courts are currently in the process of changing to a new system on their Public Access Terminals. At this time, we have not received a timeline from the courts on when the transition will be complete. Please expect extended delays on all orders with possible hits. We will provide further updates as they are made available. As of 3/3/2023: the PAT is fully functional. Please expect extended delays as we process orders from oldest to newest.

- 5/9/2023: please expect delays as we continue to process orders with possible records from oldest to newest.

Nevada: As of 8/8/2022, Lander, Mineral and Pershing courts are engaged in a long-term digitization project to scan documents for all records prior to 2019. Clerks are unable to retrieve documents from the scanning project. Due to this, any possible records located before 2019 that have not been scanned will remain on hold until they are digitized. Please expect extensive delays on any orders having possible cases prior to 2019.

The Michigan State Court Administrative Office has distributed letters to all courts notifying the Clean Slate Project must be completed asap and should not take weeks or months. The clerks/courts are expected to conduct searches during this process as well. We may see a delay with records, but clears should start returning much quicker. There are still a handful of courts that are not conducting searches, but we are hopeful to see them move in the right direction in the near future!

