



Update 3/20/2024 from Equifax

Court Research Updates

Date: 03/20/2024

Valued Court Research Solutions Partner,

As part of our Court Research Solutions, we deliver multiple level options for both Court Data Retrieval and Court Research offerings. Here are the latest updates on our court research solutions:

Court Data Retrieval Updates

- Court Data Retrieval levels provide clients with court data information featuring near real-time automated searches at the primary source as well as manual data retrieval.
- Auto/Basic will go on hold. Please alert us if you'd like to cancel any requests impacted by a delay.

Court Services Updates

- Court Services provide clients with court information, court case retrieval, and quality assurance services for court records.
- Depending on the type of delay and pricing, Standard/Plus accounts will continue processing either manually by our internal research team or by court runners.

Court Research Resources

- View the latest information on court closures, delays and fees: [Court Updates & Court Fees](#)
- Contact the Equifax Court Research Operations team: [CourtOps Support](#)

Kansas Updates

- Equifax is partnering with District Clerks to confirm their restoration efforts. At this time, these are the remaining counties that are waiting for full restoration. All other Kansas counties are processing.



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|---------------------|
| Jurisdiction |
| Atchison County |
| Barton County |
| Butler County |
| Douglas County |
| Ellsworth County |
| Finney County |
| Greenwood County |
| Jackson County |
| Jefferson County |
| Kearny County |
| Leavenworth County |
| Pottawatomie County |
| Reno County |
| Sedgwick County |
| Shawnee County |

| State | County | Court | Impacted Services | Outage Date | Processing Status | Back Online Date | Public Memo |
|-------|--------|---------------|-------------------|-------------|-------------------|------------------|--|
| CA | Merced | Superior | Criminal | 07/17/2023 | *Longterm* | TBD | Online PAT has been removed indefinitely. Data Only Orders Will Be Canceled. |
| GA | Oconee | Oconee County | Criminal | 12/4/2019 | *Longterm* | TBD | Standard may be processed with court runner . Auto (Data Only) |

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|----|---|-----------------------------|----------------|------------|---|------|---|
| | | y Court | | | | | - on hold until further notice. |
| GA | Fulton | County | Criminal/Civil | 1/29/2024 | *Possible Long-Term Outage* | TBD | All services are on hold until further notice. |
| IL | Winnebago | Circuit | Criminal | 07/21/2023 | *Longterm* | TBD. | Standard may be processed with court runner . Auto (Data Only) - on hold until further notice. |
| IL | Cook | Cook Circuit Court (Civils) | Civil | 10/13/2022 | Previously Long-Term Outage - Reviewing Restoration | TBD | Standard may be processed with court runner . Auto (Data Only) - on hold until further notice. |
| MI | Allegan County Barry County Cass County Clinton County Emmet County Genesee County Gogebic County | Circuit | Criminal | 10/10/2023 | *Longterm* | TBD | Standard may be processed with court runner . Auto (Data Only) - on hold until further notice. |

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|--------------------------|--|--|--|--|--|--|
| Gratiot County | | | | | | |
| Hillsdale County | | | | | | |
| Ingham County | | | | | | |
| Ionia County | | | | | | |
| Iron County | | | | | | |
| Isabella County | | | | | | |
| Jackson County | | | | | | |
| Marquette County | | | | | | |
| Mason County | | | | | | |
| Monroe County | | | | | | |
| Muskegon County | | | | | | |
| Oceana County | | | | | | |
| Saint Clair County | | | | | | |



| | | | | | | | |
|----|------------------|--|----------|------------|------------|-----|--|
| | Sanilac County | | | | | | |
| | Van Buren County | | | | | | |
| | Washtenaw County | | | | | | |
| | Wayne County | | | | | | |
| NV | Washoe | Reno, Sparks, and Incline Village Courts | Criminal | 1/28/2022 | *Longterm* | TBD | Standard may be processed with court runner . Auto (Data Only) - on hold until further notice. |
| SC | County Searches | County Searches | Criminal | 4/27/2021 | *Longterm* | TBD | Utilizing Court Runner + Other Automated Ability |
| TN | Knox | Knox County Court | Criminal | 12/6/2021 | *Longterm* | TBD | Standard may be processed with court runner . Auto (Data Only) - on hold until further notice. |
| TX | Hopkins | Hopkins District Court | Criminal | 4/21/2021 | *Longterm* | TBD | Standard may be processed with court runner . Auto (Data Only) - on hold until further notice. |
| TX | Lubbock | Lubbock District | Criminal | 10/19/2021 | *Longterm* | TBD | Standard may be processed with court runner . Auto (Data Only) |



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|----|----------------------|------------------------|----------|------------|-----------------------------|-----|--|
| | | t Court | | | | | - on hold until further notice. |
| TX | Van Zandt | Van Zandt County Court | Criminal | 4/8/2021 | *Longterm* | TBD | Standard may be processed with court runner . Auto (Data Only) - on hold until further notice. |
| TX | Hale | Distri ct | Criminal | 09/20/2023 | *Longterm* | TBD | Standard may be processed with court runner . Auto (Data Only) - on hold until further notice. |
| TX | Caldwell | Distric t/Cou nty | Criminal | 12/06/2023 | *Possible Long-Term Outage* | TBD | Standard may be processed with court runner . Auto (Data Only) - on hold until further notice. |
| TX | Jefferson | Count y | Criminal | 02/08/2024 | *Possible Long-Term Outage* | TBD | Standard may be processed with court runner . Auto (Data Only) - on hold until further notice. |
| VA | Fairfax | Fairfax Circuit | Criminal | 8/30/2022 | *Longterm* | TBD | Utilizing Court Runner + Other Automated Ability |
| VA | Statewides + Fairfax | Fairfax Circuit | Criminal | 8/30/2022 | *Longterm* | TBD | Utilizing Court Runner + Other Automated Ability |

| State | County | Court | Impacted Services | Outage Date | Processing Status | Back Online Date | Public Memo |
|-------|--------|-------|-------------------|-------------|-------------------|------------------|-------------|
|-------|--------|-------|-------------------|-------------|-------------------|------------------|-------------|



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|-----|--|----------------------|---------------------|------------|--|------------|---|
| KS | 15 Counties - Please see list in this email. | District | Criminal/Civil | 10/11/2023 | Automation Down/Ransomware | TBD | |
| RI | All Counties | Statewide | Criminal/Statewide | 03/18/2024 | Under Investigation. | TBD | |
| TN | Rutherford | County | Criminal | 03/07/2024 | Automation Down/Site Down | TBD | Per clerk, they are aware of the issues and working on resolution. No ETA at this time. |
| IL | McHenry | Circuit | Criminal | 03/19/2024 | Automation Down/Account Issue | TBD | |
| FL | Statewide | Circuit/County | Statewide | 03/19/2024 | Under Investigation. | TBD | |
| VA | Statewide | Circuit/District | Statewide | 03/19/2024 | Under Investigation. | TBD | |
| MI | Statewide | Circuit/District | Statewide | 03/19/2024 | Under Investigation. | TBD | |
| NV | Clark | North Las Vegas Muni | Criminal | 03/18/2024 | Processing Backlog. | 03/19/2024 | |
| TX | Kerr | District | Criminal | 03/19/2024 | Processing Backlog. | 03/20/2024 | |
| FL | All Counties | Statewide | Statewide | 03/18/2024 | Processing Backlog. | 03/18/2024 | |
| All | All Other Counties | N/A | Criminal/Statewide/ | 03/11/2024 | Automation Restored - Processing Backlog | 03/17/2024 | |



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|---------------|--------|----------|-----------------------|------------|--|-----|--------|
| | | | Civil/ Fede ral | | | | |
| CA | Orange | Superior | Crimi nal | 03/18/2024 | Automation Processing Slowly/Site Error | TBD | |
| NS OP W | SOR | SOR | Sex Offe nder | 03/20/2024 | Automation Down/Agencies will resolve quickly. | TBD | Alaska |

Key

- Orange: Processing Backlog.
- Yellow: Processing Slowly.
- Peach: National Sex Offender Registry
- White: Currently Offline.
- Blue: Long-Term Outage

Update 3/20/2024 from Omni Data Retrieval:

Kansas County Availability & Expected Delays



Good afternoon,

As previously communicated, Kansas experienced a cyber-attack in October of last year which has halted access to public records.

Recently, court staff in the following counties have indicated public record backlogs due to the cyber-attack have been resolved. At this time, OMNI will begin to expeditiously process any searches requested or pending in these areas.

| | | | |
|------------|-----------|------------|----------|
| Allen | Franklin | Marshall | Rooks |
| Anderson | Geary | McPherson | Rush |
| Barber | Graham | Meade | Russell |
| Brown | Grant | Miami | Saline |
| Bourbon | Gray | Mitchell | Scott |
| Chase | Greeley | Montgomery | Seward |
| Chautauqua | Greenwood | Morris | Sheridan |
| Cherokee | Gove | Morton | Sherman |
| Cheyenne | Hamilton | Nemaha | Smith |
| Clark | Harper | Ness | Stafford |



| | | | |
|-----------|----------|--------------|------------|
| Clay | Harvey | Neosho | Stanton |
| Cloud | Haskell | Norton | Stevens |
| Coffey | Hodgeman | Osage | Sumner |
| Comanche | Jewell | Osborne | Thomas |
| Cowley | Kingman | Ottawa | Trego |
| Crawford | Kiowa | Pawnee | Wabaunsee |
| Decatur | Labette | Phillips | Wallace |
| Dickinson | Lane | Pottawatomie | Washington |
| Doniphan | Lincoln | Pratt | Wichita |
| Edwards | Linn | Rawlins | Wilson |
| Elk | Logan | Republic | Woodson |
| Ellis | Lyon | Rice | |
| Ford | Marion | Riley | |

All remaining jurisdictions will remain on hold until court staff confirm the predominately used index records are no longer impacted by the delays caused by Octobers cyber-attack.



If requested, we will execute searches at the court source as it's currently available. If this alternative search process is of interest, please contact our Client Services Department to advise.

Omni will continue to closely monitor court record availability and provide additional updates as they become available.

If you should have any questions, please contact our Client Services Department. We are available to assist you Monday through Friday from 8 a.m. to 5 p.m. CT.

Thank you,

Omni Data Retrieval
Phone: **952.985.8600**
Email: service@omnidataretrieval.com

Update 11/6/2023

All Counties, MA - We discovered that the court's public access is unavailable. Please expect delays while we work with the clerks to determine a solution.

Lake, IL - We were notified that the Lake County online index was migrated to a new system. We are conducting conventional research, but please expect delays while we update our automated engine.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.



Update 10/9/2023

Various Counties, WV: On 10/6/2023 we were notified that the Circuit Court PATs were offline in many West Virginia counties (excluding Barbour County, Cabell County, Kanawha County, Monongalia County, and Preston County). As of 10/10/2023 the PATs are back online. Please bear with us as we work through the accumulated searches.

Union, LA: On 10/6/2023 we were notified that the court's online has been updated requiring changes to be made to our automated agent. Please expect delays.

All Counties, NJ: As of 10/9/2023 we were experiencing difficulty accessing the court's online index. On 10/10/2023 the issue has been resolved. Please bear with us as we work through the accumulated searches.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

- **6/16/2023:** Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link: [Michigan Court Delays](#). Additional updates will be provided on our delay page as they are available. Updates made within the last 72 hours will be highlighted. Please let us know if you want to proceed with an extended scope search in counties that are currently limited to 7 years or less.



Update 09/19/2023

| COUNTY F/M | DISTRICT | CIRCUIT | Synaptec Coverage |
|------------|---------------------------|---------------------------|---|
| ALCONA | CLERK ONLY | Clerk Only | None. |
| ALGER | CLERK ONLY | 2008 - Present | None. |
| ALLEGAN | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| ALPENA | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | None. |
| ANTRIM | 2017 - Present | 20+ | Full extraction. |
| ARENAC | CLERK ONLY | 20 + | None. |
| BARAGA | 10 + | 20 + | None. |
| BARRY (T) | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| BAY | 2017- present only 5/8/23 | 20 + | None. |
| BENZIE | CLERK ONLY | CLERK ONLY | None. |



| | | | |
|------------|--|------------|--|
| BERRIEN | SEARCHES AVAIL AS OF 5/15/23 | 10 Only | None. |
| BRANCH | CLEAR ONLY AT THIS TIME | 20 + | None. |
| CALHOUN | 10 + | 20 + | None. |
| CASS | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| CHARLEVOIX | CLERK ONLY | CLERK ONLY | None. |
| CHEBOYGAN | 2017 - Present | 20 + | None. |
| CHIPPEWA | CLERK ONLY | 20 + | None. |
| CLARE | 2017-Present | 20 + | None. |
| CLINTON | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| CRAWFORD | CLERK ONLY | 20 + | None. |
| DELTA | Clerk Only - SEARCHES AVAIL AS OF 5/15/23 | CLERK ONLY | None. |
| DICKINSON | CLERK ONLY | 20 + | None. |



| | | | |
|----------------------------|----------------|------------|---|
| EATON | 10 + | 20 + | None. |
| EMMET | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| GENESEE/City of Flint only | 10 + | 20 + | Full extraction. |
| GLADWIN | 2017-Present | 20 + | None. |
| GOGEBIC | 10 + | 20 + | None. |
| GRAND TRAVERSE | 2017 - Present | 20 + | Full extraction. |
| GRATIOT | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| HILLSDALE | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| HOUGHTON | 10 + | 20 + | None. |
| HURON | CLERK ONLY | CLERK ONLY | None. |
| INGHAM/55th DIST | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |



| | | | |
|----------------|---------------------------|---------------------------|---|
| IONIA | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| IOSCO | CLERK ONLY | 20 + | None. |
| IRON | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| ISABELLA | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| JACKSON | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| KALAMAZOO | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | None. |
| KALKASKA | CLERK ONLY | CLERK ONLY | None. |
| KENT/61ST DIST | 10 + | 2017 - Present | None. |
| KEWEENAW | CLERK ONLY | CLERK ONLY | None. |
| LAKE (T) | CLERK ONLY | CLERK ONLY | None. |
| LAPEER | 10 + | 20 + | None. |



| | | | |
|------------------|-----------------------|-------------------|---|
| LEELANAU | 2017 - Present | 20 + | Full extraction. |
| LENAWEE | 10 + | 20 + | None. |
| LIVINGSTON | 10 + | 20 + | None. |
| LUCE | Clerk Only 7 yrs only | CLERK ONLY | None. |
| MACKINAC | CLERK ONLY | CLERK ONLY | None. |
| MACOMB/41-B dist | 10 + | 20 + | None. |
| MANISTEE | CLERK ONLY | CLERK ONLY - 20 + | None. |
| MARQUETTE | 7 YEARS | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| MASON | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| MECOSTA | CLERK ONLY | 20 + | None. |
| MENOMINEE | CLERK ONLY | 20 + | None. |
| MIDLAND | 10 + | 20 + | None. |
| MISSAUKEE | CLERK ONLY | CLERK ONLY 20 + | None. |



| | | | |
|-------------------|----------------------|------------------------|---|
| MONROE | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| MONTCALM | 10 + | 20 + | None. |
| MONTMORENCY | 10 + | 20 + | None. |
| MUSKEGON | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| NEWAYGO | 10 - CLERK ONLY | 20 + CLERK ONLY | None. |
| OAKLAND/48th dist | 10 + | 20 + | None. |
| OCEANA | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| OGEMAW | Clerk Only - 10 year | 20 + | None. |
| ONTONAGON | CLERK ONLY | CLERK ONLY | None. |
| OSCEOLA | Clerk Only 10 | 20 + | None. |
| OSCODA | CLERK ONLY | CLERK ONLY - VERY SLOW | None. |
| OTSEGO | 10 + | 20 + | None. |



| | | | |
|---------------------|----------------|----------------|---|
| OTTAWA | 2014 - Present | 2007 - Present | None. |
| PRESQUE ISLE | 2017 - Present | 20 + | None. |
| ROSCOMMON | CLERK ONLY | 20 + | None. |
| SAGINAW | 2016 - Present | 2016 - Present | Hit/Clear - Records Process w/ Court Runner |
| SANILAC | 10 + | 20 + | None. |
| SCHOOLCRAFT | CLERK ONLY | 2008-Present | Full extraction. |
| SHIAWASSEE | 10 + | 20 + | None. |
| ST. CLAIR | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| ST. JOSEPH | 2017-Present | 2017 - Present | None. |
| TUSCOLA | 10 + | 20 + | None. |
| VAN BUREN | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| WASHTENAW/15th dist | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |



| | | | |
|-----------------|------------|------|---|
| WAYNE/36th dist | 10 + | 20 + | Hit/Clear - Records Process w/ Court Runner |
| WEXFORD | CLERK ONLY | 20 + | None. |

Listed below are the most recent changes in court statuses for the week of August 7, 2023. For a complete list of all Domestic and International delays, check out the interactive map on [InformData Connect](#) for real-time information.

Various Counties, TX: As of 7/24/2023, our team flagged inconsistencies with the Liberty, Young, and Ochiltree Counties online indexes. We have since switched these counties to conventional research, so please expect delays while our teams work through accumulated searches.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

6/16/2023 Updates:

6/16/2023: Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county,



including the status of each court and accessibility to criminal indexes, by clicking the following link: [Michigan Court Delays](#). Additional updates will be provided on our delay page as they are available. Updates made within the last 72hrs will be highlighted. Please let us know if you want to proceed with counties that currently have a strict 7-year scope.

Kings, CA: The court has implemented a new fee for criminal orders. Effective immediately the pass-through fee for Kings County will be \$2.95 per name searched.

Kansas: As of 6/1/2023, the court's website is experiencing stability issues causing a delay in our automated agent. Please expect increased TAT as we work through the connectivity challenges.

Richmond, GA: As of 5/22/2023, the court's Public Access Terminals are currently offline due to a security breach with the court's network and we are temporarily unable to complete orders with potential hits as case details must be confirmed using the PAT.

- 6/9/2023: there are no new updates at this time.

Fulton, GA: As of 5/18/23, the court's website is experiencing stability issues causing a delay in our automated agent. Please expect increased TAT as we work through the connectivity challenges.

- 6/6/23: we have implemented additional conventional research processes to help improve the TAT for delayed searches.

Maryland: As of 5/10/2023, the court's website had undergone changes that required us to halt our automated agent.

- 6/9/23: the agent has been updated so please expect minor delays as work through the accumulated orders on an oldest-to-newest basis.



Tarrant, TX: As of 5/11/2023, the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume using automation to complete searches. In the meantime, we are temporarily unable to conduct searches.

- 6/9/2023: due to issues with the court website, we are currently only able to process clear results.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

- 6/9/2023: Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link:
<https://www.informdata.com/michigan-court-delays>. Additional updates will be provided on our delay page as they are available. Updates made within the last 72hrs will be highlighted. Please let us know if you want to proceed with counties that currently have a strict 7-year scope.

Baldwin, GA: As of 3/31/2023, clerks advised that case details earlier than 2010 are not currently scanned on the public access terminal. Please expect extended delays as clerks are actively scanning and pulling files on cases before 2010.

- 6/9/2023: there are no new updates at this time.



Parker, TX: As of 3/13/2023, the online index is offline, and clerks cannot provide an ETA for when the site will be functioning. Please expect delays as we cannot complete civil and criminal orders at this time. As of 4/25/2023: the online index remains offline. However, clerks are assisting, and we can complete orders. Please expect extended delays as clerks manually process orders from oldest to newest.

- 6/9/2023: there are no new updates at this time.

Hall, GA: The courts are changing to a new system on their Public Access Terminals. At this time, we have yet to receive a timeline from the courts on when the transition will be complete. We will be sure to provide further updates as they are made available. As of 3/3/2023: the PAT is fully functional.

- 6/9/2023: please expect delays as we continue to process orders with possible records from oldest to newest.

Nevada: As of 8/8/2022, Lander, Mineral, and Pershing courts are engaged in a long-term digitization project to scan documents for all records before 2019. Clerks are unable to retrieve documents from the scanning project. Due to this, any possible records located before 2019 that have yet to be scanned will remain on hold until they are digitized. Please expect extensive delays on any orders having possible cases before 2019.

- 6/6/2023: there are no new updates at this time.

06/01/2023 Update

| COUNTY F/M | DISTRICT | CIRCUIT | Synaptec Coverage |
|--------------|------------------------------|------------------------------|-------------------|
| **ST. JOSEPH | NO SEARCHES | NO SEARCHES | None. |
| **WEXFORD | 7 YEARS AS OF 5/15/23 | 7 YEARS | None. |
| ALCONA | SEARCHES AVAIL AS OF 5/15/23 | SEARCHES AVAIL AS OF 5/15/23 | None. |



| | | | |
|-----------------------------|------------------------------|------------------------------|---|
| ALGER | SEARCHES AVAIL AS OF 5/15/23 | NO SEARCHES | None. |
| ALLEGAN | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | Hit/Clear - Records Process w/ Court Runner |
| ALPENA | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | None. |
| ANTRIM | 6 YEARS ONLY | SEARCH AVAIL AS OF 5/18/23 | Full extraction. |
| ARENAC | SEARCHES AVAIL AS OF 5/15/23 | CLERK ONLY | None. |
| BARAGA | 7 YEARS | 7 YEARS | None. |
| BARRY (T) | 7 YEARS | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| BAY | 2017- present only 5/8/23 | 2017 -present only 5/8/23 | None. |
| BENZIE | CLERK ONLY | CLERK ONLY | None. |
| BERRIEN | SEARCHES AVAIL AS OF 5/15/23 | SEARCHES AVAIL AS OF 5/15/23 | None. |
| BRANCH | CLEAR ONLY AT THIS TIME | 7 YEARS | None. |
| CALHOUN | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | None. |
| CASS | 7 YEARS | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| CHARLEVOIX | CLERK ONLY | CLERK ONLY | None. |
| CHEBOYGAN | 6 YEARS ONLY | 7 YEARS | None. |
| CHIPPEWA | CLERK ONLY | CLERK ONLY | None. |
| CLARE | 7 YEARS | 7 YEARS | None. |
| CLINTON | 6 yrs only | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| CRAWFORD | 7 YEARS | 7 YEARS | None. |
| DELTA | SEARCHES AVAIL AS OF 5/15/23 | CLERK ONLY | None. |
| DICKINSON | CLERK ONLY | CLERK ONLY | None. |
| EATON | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | None. |
| EMMET | 7 YEARS | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| GENESEEE/City of Flint only | 7 YEARS | 7 YEARS | Full extraction. |
| GLADWIN | 7 YEARS | 7 YEARS | None. |
| GOGEBIC | 7 YEARS | 7 YEARS | None. |
| GRAND TRAVERSE | 6 YEARS ONLY | SEARCH AVAIL AS OF 5/18/23 | Full extraction. |
| GRATIOT | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | Hit/Clear - Records Process w/ Court Runner |



| | | | |
|------------------|---------------------------------|---|--|
| HILLSDALE | 7 YEARS | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| HOUGHTON | 7 YEARS | 7 YEARS | None. |
| HURON | CLERK ONLY | CLERK ONLY | None. |
| INGHAM/55th DIST | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | Hit/Clear - Records Process w/ Court Runner |
| IONIA | 7 YEARS | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| IOSCO | SEARCHES AVAIL AS OF 5/15/23 | 7 YEARS | None. |
| IRON | 7 YEARS | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| ISABELLA | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | Hit/Clear - Records Process w/ Court Runner |
| JACKSON | 7 YEARS | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| KALAMAZOO | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | None. |
| KALKASKA | SEARCHES AVAIL AS OF 5/15/23 | CLERK ONLY | None. |
| KENT/61ST DIST | CLERK ONLY | 5 YEARS ONLY | None. |
| KEWEENAW | CLERK ONLY | CLERK ONLY | None. |
| LAKE (T) | 7 YEARS | CLERK ONLY | None. |
| LAPEER | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | None. |
| LEELANAU | 6 YEARS ONLY | SEARCH AVAIL AS OF 5/18/23 | Full extraction. |
| LENAWEE | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | None. |
| LIVINGSTON | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | None. |
| LUCE | 7 yrs only - clerk 5/9/23 | CLERK ONLY | None. |
| MACKINAC | CLERK ONLY | CLERK ONLY | None. |
| MACOMB/41-B dist | SEARCHER/CLERK ASSISTANCE | clerk only - 25 per day - 2 more weeks | None. |
| MANISTEE | SEARCHES AVAIL AS OF 5/02/23 | CLERK ONLY | None. |
| MARQUETTE | 7 YEARS | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| MASON | 7 YEARS | 7 YEARS | Hit/Clear - Records Process w/ Court Runner |
| MECOSTA | CLERK ONLY | CLERK ONLY | None. |
| MENOMINEE | CLERK ONLY | 7 YEARS | None. |
| MIDLAND | 7 YEARS | 7 YEARS | None. |



| | | | |
|---------------------|------------------------------|------------------------------|---|
| MISSAUKEE | CLERK ONLY | CLERK ONLY | None. |
| MONROE | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | Hit/Clear - Records Process w/ Court Runner |
| MONTCALM | 7 YEARS | 7 YEARS | None. |
| MONTMORENCY | CLERK ONLY | CLERK ONLY | None. |
| MUSKEGON | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | Hit/Clear - Records Process w/ Court Runner |
| NEWAYGO | CLERK ONLY | CLERK ONLY | None. |
| OAKLAND/48th dist | 7 YEARS | SEARCHER/CLERK ASSISTANCE | None. |
| OCEANA | CLERK ONLY | CLERK ONLY | Hit/Clear - Records Process w/ Court Runner |
| OGEMAW | SEARCHES AVAIL AS OF 5/15/23 | CLERK ONLY | None. |
| ONTONAGON | CLERK ONLY | CLERK ONLY | None. |
| OSCEOLA | SEARCHES AVAIL AS OF 5/15/23 | CLERK ONLY | None. |
| OSCODA | SEARCHES AVAIL AS OF 5/15/23 | CLERK ONLY - VERY SLOW | None. |
| OTSEGO | 7 YEARS ONLY | CLERK ONLY | None. |
| OTTAWA | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | None. |
| PRESQUE ISLE | 6 YEARS ONLY | 7 YEARS | None. |
| ROSCOMMON | CLERK ONLY | CLERK ONLY | None. |
| SAGINAW | 2 YRS ONLY CLOSED CASES | SEARCHER/CLERK ASSISTANCE | Hit/Clear - Records Process w/ Court Runner |
| SANILAC | 7 YEARS | 7 YEARS | None. |
| SCHOOLCRAFT | SEARCHES AVAIL AS OF 5/02/23 | CLERK ONLY | Full extraction. |
| SHIAWASSEE | 7 YEARS | 7 YEARS | None. |
| ST. CLAIR | SEARCHES AVAIL AS OF 5/31/23 | SEARCHES AVAIL AS OF 5/15/23 | Hit/Clear - Records Process w/ Court Runner |
| TUSCOLA | 7 YEARS | 7 YEARS | None. |
| VAN BUREN | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | Hit/Clear - Records Process w/ Court Runner |
| WASHTENAW/15th dist | SEARCHER/CLERK ASSISTANCE | SEARCHER/CLERK ASSISTANCE | Hit/Clear - Records Process w/ Court Runner |
| WAYNE/36th dist | 7 YEARS - CLERK ASSISTED | SEARCHER/CLERK ASSISTANCE | Hit/Clear - Records Process w/ Court Runner |



Listed below are the most recent changes in court statuses for the week of **May 8, 2023**.

Maryland: As of 5/10/2023 the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume the use of automation to complete searches. In the meantime, we are proceeding to work through the backlogged orders using conventional methods. Please be aware that orders are being handled on an oldest-to-newest basis.

Tarrant, TX: As of 5/11/2023, the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume the use of automation to complete searches. In the meantime, we are temporarily unable to complete searches.

Mitchell, GA: As of 5/9/2023, the county is closing for two weeks starting on 5/15/2023 to move the clerk's office to a new location and we expect access to be restored by 5/29/2023.

Davidson, TN: As of 5/3/2023, the online index is offline, and we are unable to complete searches at this time. Court clerks have been unable to provide an ETA for when the system will be back online.

- 5/9/2023: The online index is back up and we are processing orders from oldest to newest.

Dougherty, GA: As of 5/1/2023, the online index is offline, and clerks are unable to provide an ETA for when the site will be functioning. Please expect delays as we are unable to complete civil and criminal orders at this time.



- 5/5/2023: The online index is back up and we are processing orders from oldest to newest.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or greatly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to full case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation and we will continue to provide additional updates as they are made available.

- 5/9/2023: Our teams are continuing to work diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link:
<https://www.informdata.com/michigan-court-delays>. Additional updates will be provided within our delay page as they are made available. Updates made within the last 72hrs will be highlighted.

Baldwin, GA: As of 3/31/2023, clerks advised case details earlier than 2010 are not currently scanned on the public access terminal. Please expect extended delays as clerks are actively scanning and pulling files on cases before 2010.

- 5/12/2023: there are no new updates at this time.

Parker, TX: As of 3/13/2023, the online index is offline, and clerks are unable to provide an ETA for when the site will be functioning. Please expect delays as we are unable to complete civil and criminal orders at this time. As of 4/25/2023: the online index remains offline, however, clerks are providing assistance and we are able to complete orders.



Please expect extended delays as clerks manually process orders from oldest to newest.

- 5/12/2023: there are no new updates at this time.

Nueces, TX: As of 3/8/2023, the Public Index is unavailable and we are unable to complete criminal and civil orders at this time. We will provide updates as they are made available. As of 4/14/2023, the public index is available and we are currently going through testing and QA procedures. Please continue to expect delays while we complete our testing of the new source. As of 4/25/2023: the new source is fully functional and available.

- 5/9/2023: Our automated agent is back online and up to date with current volume. Please expects minor delays as we complete outlier orders via conventional research.

South Carolina: The state is conducting weekly security updates to the Public Index. Please expect increased TAT as we work through the connectivity challenges during this process.

- 5/12/2023: there are no new updates at this time.

Jefferson, TX: Beginning 3/3/2023, the court is moving all records from the online system to Odyssey. Please expect extended delays as we are unable to process criminal and civil orders during this time. On 4/7/2023, the online index remains offline, however, clerks are providing assistance and we are able to complete orders. Please expect extended delays as clerks manually process orders from oldest to newest.



- 5/9/2023: while the online index remains offline, we have been able to maintain incoming conventional research volume and are not currently experiencing delays.

Hall, GA: The courts are currently in the process of changing to a new system on their Public Access Terminals. At this time, we have not received a timeline from the courts on when the transition will be complete. Please expect extended delays on all orders with possible hits. We will provide further updates as they are made available. As of 3/3/2023: the PAT is fully functional. Please expect extended delays as we process orders from oldest to newest.

- 5/9/2023: please expect delays as we continue to process orders with possible records from oldest to newest.

Nevada: As of 8/8/2022, Lander, Mineral and Pershing courts are engaged in a long-term digitization project to scan documents for all records prior to 2019. Clerks are unable to retrieve documents from the scanning project. Due to this, any possible records located before 2019 that have not been scanned will remain on hold until they are digitized. Please expect extensive delays on any orders having possible cases prior to 2019.

The Michigan State Court Administrative Office has distributed letters to all courts notifying the Clean Slate Project must be completed asap and should not take weeks or months. The clerks/courts are expected to conduct searches during this process as well. We may see a delay with records, but clears should start returning much quicker. There are still a handful of courts that are not conducting searches, but we are hopeful to see them move in the right direction in the near future!

