

## **Update 11/6/2023**

**All Counties, MA** - We discovered that the court's public access is unavailable. Please expect delays while we work with the clerks to determine a solution.

**Lake, IL** - We were notified that the Lake County online index was migrated to a new system. We are conducting conventional research, but please expect delays while we update our automated engine.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

# **Update 10/9/2023**

**Various Counties, WV:** On 10/6/2023 we were notified that the Circuit Court PATs were offline in many West Virginia counties (excluding Barbour County, Cabell County, Kanawha County, Monongalia County, and Preston County). As of 10/10/2023 the PATs are back online. Please bear with us as we work through the accumulated searches.

**Union, LA:** On 10/6/2023 we were notified that the court's online has been updated requiring changes to be made to our automated agent. Please expect delays.

**All Counties, NJ:** As of 10/9/2023 we were experiencing difficulty accessing the court's online index. On 10/10/2023 the issue has been resolved. Please bear with us as we work through the accumulated searches.



Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

6/16/2023: Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link: <u>Michigan Court Delays</u>. Additional updates will be provided on our delay page as they are available. Updates made within the last 72 hours will be highlighted. Please let us know if you want to proceed with an extended scope search in counties that are currently limited to 7 years or less.

#### **Update 09/19/2023**

COUNTY F/M	DISTRICT	CIRCUIT	Synaptec Coverage
ALCONA	CLERK ONLY	Clerk Only	None.
ALGER	CLERK ONLY	2008 - Present	None.
ALLEGAN	10+	20+	Hit/Clear - Records Process w/ Court Runner



ALPENA	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
ANTRIM	2017 - Present	20+	Full extraction.
ARENAC	CLERK ONLY	20 +	None.
BARAGA	10 +	20 +	None.
BARRY (T)	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
ВАҮ	2017- present only 5/8/23	20 +	None.
BENZIE	CLERK ONLY	CLERK ONLY	None.
BERRIEN	SEARCHES AVAIL AS OF 5/15/23	10 Only	None.
BRANCH	CLEARS ONLY AT THIS TIME	20 +	None.
CALHOUN	10 +	20 +	None.
CASS	10+	20 +	Hit/Clear - Records Process w/ Court Runner
CHARLEVOIX	CLERK ONLY	CLERK ONLY	None.



		I	
CHEBOYGAN	2017 - Present	20 +	None.
CHIPPEWA	CLERK ONLY	20 +	None.
CLARE	2017-Present	20 +	None.
CLINTON	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
CRAWFORD	CLERK ONLY	20 +	None.
DELTA	Clerk Only - SEARCHES AVAIL AS OF 5/15/23	CLERK ONLY	None.
DICKINSON	CLERK ONLY	20 +	None.
EATON	10 +	20 +	None.
ЕММЕТ	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
GENESEE/City of Flint only	10 +	20 +	Full extraction.
GLADWIN	2017-Present	20 +	None.
GOGEBIC	10 +	20 +	None.



GRAND TRAVERSE	2017 - Present	20 +	Full extraction.
GRATIOT	10+	20+	Hit/Clear - Records Process w/ Court Runner
HILLSDALE	10+	20+	Hit/Clear - Records Process w/ Court Runner
HOUGHTON	10 +	20 +	None.
HURON	CLERK ONLY	CLERK ONLY	None.
INGHAM/55th DIST	10 +	20 +	Hit/Clear - Records Process w/ Court Runner
IONIA	10+	20+	Hit/Clear - Records Process w/ Court Runner
IOSCO	CLERK ONLY	20 +	None.
IRON	10+	20+	Hit/Clear - Records Process w/ Court Runner
ISABELLA	10 +	20+	Hit/Clear - Records Process w/ Court Runner



JACKSON	10+	20+	Hit/Clear - Records Process w/ Court Runner
KALAMAZOO	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	None.
KALKASKA	CLERK ONLY	CLERK ONLY	None.
KENT/61ST DIST	10 +	2017 - Present	None.
KEWEENAW	CLERK ONLY	CLERK ONLY	None.
LAKE (T)	CLERK ONLY	CLERK ONLY	None.
LAPEER	10 +	20 +	None.
LEELANAU	2017 - Present	20 +	Full extraction.
LENAWEE	10 +	20 +	None.
LIVINGSTON	10 +	20 +	None.
LUCE	Clerk Only 7 yrs only	CLERK ONLY	None.
MACKINAC	CLERK ONLY	CLERK ONLY	None.
MACOMB/41-B dist	10 +	20+	None.



MANISTEE	CLERK ONLY	CLERK ONLY - 20 +	None.
MARQUETTE	7 YEARS	7 YEARS	Hit/Clear - Records Process w/ Court Runner
MASON	10 +	20+	Hit/Clear - Records Process w/ Court Runner
MECOSTA	CLERK ONLY	20 +	None.
MENOMINEE	CLERK ONLY	20 +	None.
MIDLAND	10 +	20 +	None.
MISSAUKEE	CLERK ONLY	CLERK ONLY 20 +	None.
MONROE	10+	20+	Hit/Clear - Records Process w/ Court Runner
MONTCALM	10 +	20 +	None.
MONTMORENCY	10 +	20 +	None.
MUSKEGON	10 +	20+	Hit/Clear - Records Process w/ Court Runner
NEWAYGO	10 - CLERK ONLY	20 + CLERK ONLY	None.



OAKLAND/48th dist	10 +	20 +	None.
OCEANA	10+	20+	Hit/Clear - Records Process w/ Court Runner
OGEMAW	Clerk Only - 10 year	20 +	None.
ONTONAGON	CLERK ONLY	CLERK ONLY	None.
OSCEOLA	Clerk Only 10	20 +	None.
OSCODA	CLERK ONLY	CLERK ONLY - VERY	None.
OTSEGO	10 +	20 +	None.
OTTAWA	2014 - Present	2007 - Present	None.
PRESQUE ISLE	2017 - Present	20 +	None.
ROSCOMMON	CLERK ONLY	20 +	None.
SAGINAW	2016 - Present	2016 - Present	Hit/Clear - Records Process w/ Court Runner
SANILAC	10 +	20 +	None.



SCHOOLCRAFT	CLERK ONLY	2008-Present	Full extraction.
SHIAWASSEE	10 +	20 +	None.
ST. CLAIR	10+	20+	Hit/Clear - Records Process w/ Court Runner
ST. JOSEPH	2017-Present	2017 - Present	None.
TUSCOLA	10+	20 +	None.
VAN BUREN	10+	20 +	Hit/Clear - Records Process w/ Court Runner
WASHTENAW/15th dist	10+	20+	Hit/Clear - Records Process w/ Court Runner
WAYNE/36th dist	10+	20+	Hit/Clear - Records Process w/ Court Runner
WEXFORD	CLERK ONLY	20 +	None.

Listed below are the most recent changes in court statuses for the week of August 7, 2023. For a complete list of all Domestic and International delays, check out the interactive map on InformData Connect for real-time information.



**Various Counties, TX:** As of 7/24/2023, our team flagged inconsistencies with the Liberty, Young, and Ochiltree Counties online indexes. We have since switched these counties to conventional research, so please expect delays while our teams work through accumulated searches.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

# 6/16/2023 Updates:

6/16/2023: Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link: Michigan Court Delays. Additional updates will be provided on our delay page as they are available. Updates made within the last 72hrs will be highlighted. Please let us know if you want to proceed with counties that currently have a strict 7-year scope.

**Kings, CA:** The court has implemented a new fee for criminal orders. Effective immediately the pass-through fee for Kings County will be \$2.95 per name searched.

**Kansas:** As of 6/1/2023, the court's website is experiencing stability issues causing a delay in our automated agent. Please expect increased TAT as we work through the connectivity challenges.



**Richmond, GA:** As of 5/22/2023, the court's Public Access Terminals are currently offline due to a security breach with the court's network and we are temporarily unable to complete orders with potential hits as case details must be confirmed using the PAT.

• 6/9/2023: there are no new updates at this time.

**Fulton, GA:** As of 5/18/23, the court's website is experiencing stability issues causing a delay in our automated agent. Please expect increased TAT as we work through the connectivity challenges.

 6/6/23: we have implemented additional conventional research processes to help improve the TAT for delayed searches.

**Maryland:** As of 5/10/2023, the court's website had undergone changes that required us to halt our automated agent.

• 6/9/23: the agent has been updated so please expect minor delays as work through the accumulated orders on an oldest-to-newest basis.

**Tarrant, TX:** As of 5/11/2023, the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume using automation to complete searches. In the meantime, we are temporarily unable to conduct searches.

• 6/9/2023: due to issues with the court website, we are currently only able to process clear results.

Michigan Clean Slate Law: Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or significantly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to complete case



histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation, and we will continue to provide additional updates as they are made available.

 6/9/2023: Our teams continue working diligently to confirm information from all MI counties and courts. Please visit our new MI delays page for details on each MI county, including the status of each court and accessibility to criminal indexes, by clicking the following link:

https://www.informdata.com/michigan-court-delays. Additional updates will be provided on our delay page as they are available. Updates made within the last 72hrs will be highlighted. Please let us know if you want to proceed with counties that currently have a strict 7-year scope.

**Baldwin, GA:** As of 3/31/2023, clerks advised that case details earlier than 2010 are not currently scanned on the public access terminal. Please expect extended delays as clerks are actively scanning and pulling files on cases before 2010.

• 6/9/2023: there are no new updates at this time.

Parker, TX: As of 3/13/2023, the online index is offline, and clerks cannot provide an ETA for when the site will be functioning. Please expect delays as we cannot complete civil and criminal orders at this time. As of 4/25/2023: the online index remains offline. However, clerks are assisting, and we can complete orders. Please expect extended delays as clerks manually process orders from oldest to newest.

• 6/9/2023: there are no new updates at this time.

**Hall, GA:** The courts are changing to a new system on their Public Access Terminals. At this time, we have yet to receive a timeline from the courts on when the transition will



be complete. We will be sure to provide further updates as they are made available. As of 3/3/2023: the PAT is fully functional.

 6/9/2023: please expect delays as we continue to process orders with possible records from oldest to newest.

**Nevada:** As of 8/8/2022, Lander, Mineral, and Pershing courts are engaged in a long-term digitization project to scan documents for all records before 2019. Clerks are unable to retrieve documents from the scanning project. Due to this, any possible records located before 2019 that have yet to be scanned will remain on hold until they are digitized. Please expect extensive delays on any orders having possible cases before 2019.

• 6/6/2023: there are no new updates at this time.

## 06/01/2023 Update

COUNTY F/M	DISTRICT	CIRCUIT	Synaptec Coverage
**ST. JOSEPH	NO SEARCHES	NO SEARCHES	None.
**WEXFORD	7 YEARS AS OF 5/15/23	7 YEARS	None.
	SEARCHES AVAIL AS OF	SEARCHES AVAIL AS OF	
ALCONA	5/15/23	5/15/23	None.
	SEARCHES AVAIL AS OF		
ALGER	5/15/23	NO SEARCHES	None.
	SEARCHER/CLERK	SEARCHER/CLERK	Hit/Clear - Records Process w/
ALLEGAN	ASSISTANCE	ASSISTANCE	Court Runner
	SEARCHER/CLERK	SEARCHER/CLERK	
ALPENA	ASSISTANCE	ASSISTANCE	None.
		SEARCH AVAIL AS OF	
ANTRIM	6 YEARS ONLY	5/18/23	Full extraction.
	SEARCHES AVAIL AS OF		
ARENAC	5/15/23	CLERK ONLY	None.
BARAGA	7 YEARS	7 YEARS	None.
			Hit/Clear - Records Process w/
BARRY (T)	7 YEARS	7 YEARS	Court Runner
BAY	2017- present only 5/8/23	2017 -present only 5/8/23	None.
BENZIE	CLERK ONLY	CLERK ONLY	None.



	SEARCHES AVAIL AS OF	SEARCHES AVAIL AS OF	
BERRIEN	5/15/23	5/15/23	None.
BRANCH	CLEARS ONLY AT THIS TIME	7 YEARS	None.
	SEARCHER/CLERK	SEARCHER/CLERK	
CALHOUN	ASSISTANCE	ASSISTANCE	None.
			Hit/Clear - Records Process w/
CASS	7 YEARS	7 YEARS	Court Runner
CHARLEVOIX	CLERK ONLY	CLERK ONLY	None.
CHEBOYGAN	6 YEARS ONLY	7 YEARS	None.
CHIPPEWA	CLERK ONLY	CLERK ONLY	None.
CLARE	7 YEARS	7 YEARS	None.
			Hit/Clear - Records Process w/
CLINTON	6 yrs only	7 YEARS	Court Runner
CRAWFORD	7 YEARS	7 YEARS	None.
	SEARCHES AVAIL AS OF		
DELTA	5/15/23	CLERK ONLY	None.
DICKINSON	CLERK ONLY	CLERK ONLY	None.
	SEARCHER/CLERK	SEARCHER/CLERK	
EATON	ASSISTANCE	ASSISTANCE	None.
			Hit/Clear - Records Process w/
EMMET	7 YEARS	7 YEARS	Court Runner
GENESEE/City of Flint	7 YEARS	7 YEARS	Full extraction.
only		1	
GLADWIN	7 YEARS	7 YEARS	None.
GOGEBIC	7 YEARS	7 YEARS	None.
GRAND TRAVERSE	6 YEARS ONLY	SEARCH AVAIL AS OF 5/18/23	Full extraction.
ORAND TRAVEROE	SEARCHER/CLERK	SEARCHER/CLERK	Hit/Clear - Records Process w/
GRATIOT	ASSISTANCE	ASSISTANCE	Court Runner
GRATIOT	7.00.0 17.1102	7.00.017.11462	Hit/Clear - Records Process w/
HILLSDALE	7 YEARS	7 YEARS	Court Runner
HOUGHTON	7 YEARS	7 YEARS	None.
HURON	CLERK ONLY	CLERK ONLY	None.
HORON			Hit/Clear - Records Process w/
INGHAM/55th DIST	SEARCHER/CLERK ASSISTANCE	SEARCHER/CLERK ASSISTANCE	Court Runner
			Hit/Clear - Records Process w/
IONIA	7 YEARS	7 YEARS	Court Runner
141111	SEARCHES AVAIL AS OF		
IOSCO	5/15/23	7 YEARS	None.
			Hit/Clear - Records Process w/
IRON	7 YEARS	7 YEARS	Court Runner
	SEARCHER/CLERK	SEARCHER/CLERK	Hit/Clear - Records Process w/
ISABELLA	ASSISTANCE	ASSISTANCE	Court Runner



			Hit/Clear - Records Process w/
JACKSON	7 YEARS	7 YEARS	Court Runner
JAOROON	SEARCHER/CLERK	SEARCHER/CLERK	
KALAMAZOO	ASSISTANCE	ASSISTANCE	None.
	SEARCHES AVAIL AS OF		
KALKASKA	5/15/23	CLERK ONLY	None.
KENT/61ST DIST	CLERK ONLY	5 YEARS ONLY	None.
KEWEENAW	CLERK ONLY	CLERK ONLY	None.
LAKE (T)	7 YEARS	CLERK ONLY	None.
	SEARCHER/CLERK	SEARCHER/CLERK	
LAPEER	ASSISTANCE	ASSISTANCE	None.
		SEARCH AVAIL AS OF	
LEELANAU	6 YEARS ONLY	5/18/23	Full extraction.
	SEARCHER/CLERK	SEARCHER/CLERK	
LENAWEE	ASSISTANCE	ASSISTANCE	None.
	SEARCHER/CLERK	SEARCHER/CLERK	News
LIVINGSTON	ASSISTANCE	ASSISTANCE	None.
LUCE	7 yrs only - clerk 5/9/23	CLERK ONLY	None.
MACKINAC	CLERK ONLY	CLERK ONLY	None.
	SEARCHER/CLERK	clerk only - 25 per day - 2	
MACOMB/41-B dist	ASSISTANCE	more weeks	None.
MANIOTEE	SEARCHES AVAIL AS OF	CLEDIC ONLY	None.
MANISTEE	5/02/23	CLERK ONLY	
	= V54B0	- V54 P6	Hit/Clear - Records Process w/
MARQUETTE	7 YEARS	7 YEARS	Court Runner
			Hit/Clear - Records Process w/
MASON	7 YEARS	7 YEARS	Court Runner
MECOSTA	CLERK ONLY	CLERK ONLY	None.
MENOMINEE	CLERK ONLY	7 YEARS	None.
MIDLAND	7 YEARS	7 YEARS	None.
MISSAUKEE	CLERK ONLY	CLERK ONLY	None.
	SEARCHER/CLERK	SEARCHER/CLERK	Hit/Clear - Records Process w/
MONROE	ASSISTANCE	ASSISTANCE	Court Runner
MONTCALM	7 YEARS	7 YEARS	None.
MONTMORENCY	CLERK ONLY	CLERK ONLY	None.
	SEARCHER/CLERK	SEARCHER/CLERK	Hit/Clear - Records Process w/
MUSKEGON	ASSISTANCE	ASSISTANCE	Court Runner
NEWAYGO	CLERK ONLY	CLERK ONLY	None.
		SEARCHER/CLERK	
OAKLAND/48th dist	7 YEARS	ASSISTANCE	None.
			Hit/Clear - Records Process w/
OCEANA	CLERK ONLY	CLERK ONLY	Court Runner
	SEARCHES AVAIL AS OF		
OGEMAW	5/15/23	CLERK ONLY	None.



CLERK ONLY	CLERK ONLY	None.
SEARCHES AVAIL AS OF		
5/15/23	CLERK ONLY	None.
SEARCHES AVAIL AS OF		
5/15/23	CLERK ONLY - VERY SLOW	None.
7 YEARS ONLY	CLERK ONLY	None.
SEARCHER/CLERK	SEARCHER/CLERK	
ASSISTANCE	ASSISTANCE	None.
6 YEARS ONLY	7 YEARS	None.
CLERK ONLY	CLERK ONLY	None.
	SEARCHER/CLERK	Hit/Clear - Records Process w/
2 YRS ONLY CLOSED CASES	ASSISTANCE	Court Runner
7 YEARS	7 YEARS	None.
SEARCHES AVAIL AS OF		
5/02/23	CLERK ONLY	Full extraction.
7 YEARS	7 YEARS	None.
SEARCHES AVAIL AS OF	SEARCHES AVAIL AS OF	Hit/Clear - Records Process w/
5/31/23	5/15/23	Court Runner
7 YEARS	7 YEARS	None.
SEARCHER/CLERK	SEARCHER/CLERK	Hit/Clear - Records Process w/
ASSISTANCE	ASSISTANCE	Court Runner
SEARCHER/CLERK	SEARCHER/CLERK	Hit/Clear - Records Process w/
ASSISTANCE	ASSISTANCE	Court Runner
	SEARCHER/CLERK	Hit/Clear - Records Process w/
7 YEARS - CLERK ASSISTED	ASSISTANCE	Court Runner
	SEARCHES AVAIL AS OF 5/15/23 SEARCHES AVAIL AS OF 5/15/23 7 YEARS ONLY SEARCHER/CLERK ASSISTANCE 6 YEARS ONLY CLERK ONLY 2 YRS ONLY CLOSED CASES 7 YEARS SEARCHES AVAIL AS OF 5/02/23 7 YEARS SEARCHES AVAIL AS OF 5/31/23 7 YEARS SEARCHER/CLERK ASSISTANCE SEARCHER/CLERK ASSISTANCE	SEARCHES AVAIL AS OF 5/15/23 CLERK ONLY  SEARCHES AVAIL AS OF 5/15/23 CLERK ONLY - VERY SLOW  7 YEARS ONLY CLERK ONLY  SEARCHER/CLERK SEARCHER/CLERK ASSISTANCE ASSISTANCE  6 YEARS ONLY 7 YEARS  CLERK ONLY CLERK ONLY  SEARCHER/CLERK ASSISTANCE  7 YEARS 7 YEARS  5 EARCHES AVAIL AS OF 5/02/23 CLERK ONLY  7 YEARS 7 YEARS  SEARCHES AVAIL AS OF 5/31/23 7 YEARS  SEARCHES AVAIL AS OF 5/31/23 7 YEARS  SEARCHER/CLERK SEARCHES AVAIL AS OF 5/31/23 7 YEARS  SEARCHER/CLERK SEARCHER/CLERK ASSISTANCE ASSISTANCE  SEARCHER/CLERK SEARCHER/CLERK ASSISTANCE SEARCHER/CLERK

Listed below are the most recent changes in court statuses for the week of **May 8**, **2023**.

**Maryland:** As of 5/10/2023 the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume the use of automation to complete searches. In the meantime, we are proceeding to work through the backlogged orders using conventional methods. Please be aware that orders are being handled on an oldest-to-newest basis.



**Tarrant, TX:** As of 5/11/2023, the court's website has undergone changes that required us to halt our automated agent. Once the agent has been updated, we will resume the use of automation to complete searches. In the meantime, we are temporarily unable to complete searches.

**Mitchell, GA:** As of 5/9/2023, the county is closing for two weeks starting on 5/15/2023 to move the clerk's office to a new location and we expect access to be restored by 5/29/2023.

**Davidson, TN:** As of 5/3/2023, the online index is offline, and we are unable to complete searches at this time. Court clerks have been unable to provide an ETA for when the system will be back online.

 5/9/2023: The online index is back up and we are processing orders from oldest to newest.

**Dougherty, GA:** As of 5/1/2023, the online index is offline, and clerks are unable to provide an ETA for when the site will be functioning. Please expect delays as we are unable to complete civil and criminal orders at this time.

 5/5/2023: The online index is back up and we are processing orders from oldest to newest.

**Michigan Clean Slate Law:** Due to Michigan's new Clean Slate Law that went into effect on 4/11/2023, several courts across the state have removed public access to their criminal indexes or greatly reduced the available years to search. Please expect extensive delays while we work with the courts to gain access back to full case histories and understand their timeline for updates to their criminal indexes. This is a very fluid situation and we will continue to provide additional updates as they are made available.



5/9/2023: Our teams are continuing to work diligently to confirm information
from all MI counties and courts. Please visit our new MI delays page for details
on each MI county, including the status of each court and accessibility to
criminal indexes, by clicking the following link:
 <a href="https://www.informdata.com/michigan-court-delays">https://www.informdata.com/michigan-court-delays</a>. Additional updates will be
provided within our delay page as they are made available. Updates made
within the last 72hrs will be highlighted.

**Baldwin, GA:** As of 3/31/2023, clerks advised case details earlier than 2010 are not currently scanned on the public access terminal. Please expect extended delays as clerks are actively scanning and pulling files on cases before 2010.

5/12/2023: there are no new updates at this time.

**Parker, TX**: As of 3/13/2023, the online index is offline, and clerks are unable to provide an ETA for when the site will be functioning. Please expect delays as we are unable to complete civil and criminal orders at this time. As of 4/25/2023: the online index remains offline, however, clerks are providing assistance and we are able to complete orders. Please expect extended delays as clerks manually process orders from oldest to newest.

• 5/12/2023: there are no new updates at this time.

**Nueces, TX:** As of 3/8/2023, the Public Index is unavailable and we are unable to complete criminal and civil orders at this time. We will provide updates as they are made available. As of 4/14/2023, the public index is available and we are currently going through testing and QA procedures. Please continue to expect delays while we complete our testing of the new source. As of 4/25/2023: the new source is fully functional and available.



 5/9/2023: Our automated agent is back online and up to date with current volume. Please expects minor delays as we complete outlier orders via conventional research.

**South Carolina:** The state is conducting weekly security updates to the Public Index. Please expect increased TAT as we work through the connectivity challenges during this process.

• 5/12/2023: there are no new updates at this time.

**Jefferson, TX:** Beginning 3/3/2023, the court is moving all records from the online system to Odyssey. Please expect extended delays as we are unable to process criminal and civil orders during this time. On 4/7/2023, the online index remains offline, however, clerks are providing assistance and we are able to complete orders. Please expect extended delays as clerks manually process orders from oldest to newest.

 5/9/2023: while the online index remains offline, we have been able to maintain incoming conventional research volume and are not currently experiencing delays.

**Hall, GA**: The courts are currently in the process of changing to a new system on their Public Access Terminals. At this time, we have not received a timeline from the courts on when the transition will be complete. Please expect extended delays on all orders with possible hits. We will provide further updates as they are made available. As of 3/3/2023: the PAT is fully functional. Please expect extended delays as we process orders from oldest to newest.

 5/9/2023: please expect delays as we continue to process orders with possible records from oldest to newest.



**Nevada:** As of 8/8/2022, Lander, Mineral and Pershing courts are engaged in a long-term digitization project to scan documents for all records prior to 2019. Clerks are unable to retrieve documents from the scanning project. Due to this, any possible records located before 2019 that have not been scanned will remain on hold until they are digitized. Please expect extensive delays on any orders having possible cases prior to 2019.

The Michigan State Court Administrative Office has distributed letters to all courts notifying the Clean Slate Project must be completed asap and should not take weeks or months. The clerks/courts are expected to conduct searches during this process as well. We may see a delay with records, but clears should start returning much quicker. There are still a handful of courts that are not conducting searches, but we are hopeful to see them move in the right direction in the near future!